



# HIPAA Compliance Tool: HIPAA BASICS™

HIPAA Training: Summer Sessions

TMA Privacy Office

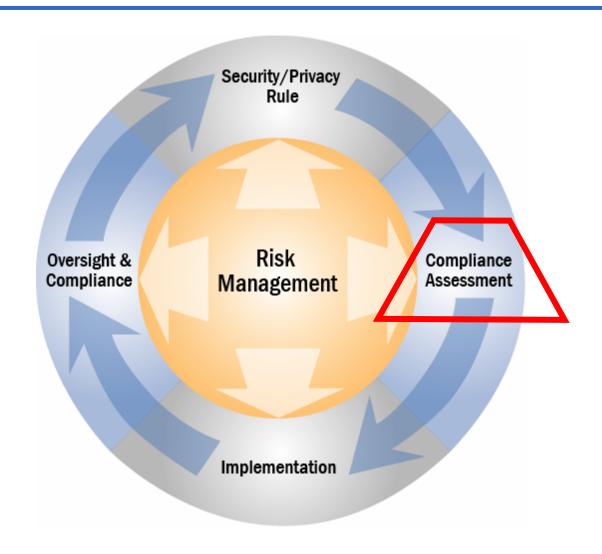
# **Agenda**

- Compliance Assessment
- Introduction to HIPAA BASICS™
- User Roles and Responsibilities
- Subscription Account Setup
- Lead User Functions
- Compliance Assessment Outputs and Implementation
- Subscription Maintenance
- Password Requirements

# **Training Objectives**

- Upon completion of this training, you will be able to:
  - Identify the use of HIPAA BASICS™ in achieving HIPAA Compliance (Privacy/Security)
  - Describe the user roles and responsibilities within HIPAA
     BASICS™
  - Perform the functions of the Subscriber Administrator in HIPAA BASICS™
  - Perform the functions of the Lead User in HIPAA BASICS™
  - Describe the password requirements in HIPAA BASICS™

# **HIPAA Implementation Life Cycle**



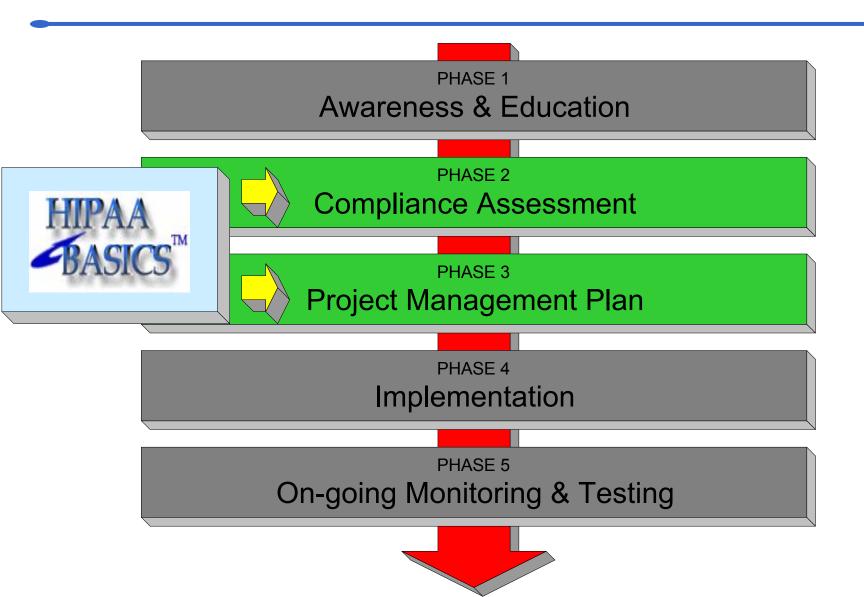
### Introduction

- Target Audience: Individuals assigned responsibility for using HIPAA BASICS™ for tracking HIPAA Compliance
- Length of Training:
  - Lecture/Demo: 2 hours
  - Hands on: 2 hours

### **Objectives**

- Upon completion of this lesson, you will be able to:
  - Describe how HIPAA BASICS™ fits into HIPAA Compliance
  - Describe what a compliance assessment is and how it fits into HIPAA BASICS™
  - Identify the steps that are taken to perform a compliance assessment using HIPAA BASICS™

### 5 Phase Approach to HIPAA Compliance



# What is a Compliance Assessment?

- A compliance assessment of (Privacy/Security) is made up of all the requirements pertinent to a specific area within a Military Treatment Facility (MTF)
- A compliance assessment is set up using HIPAA BASICS™
- The outcome of a compliance assessment is dependent on how many of those requirements are met by the MTF and how many are not
- Areas where the requirements are not met are termed Gaps

COMPLIANCE ASSESSMENT = GAP ANALYSIS

# 4 Steps to Performing a Compliance Assessment

- 1. Define the area that you would like to assess, i.e. Medical Records Department
  - (note: requirements can be sorted by HIPAA Rule, Functional area, or Category)
- 2. Assign and answer requirements
- 3. Generate an assessment report and create baseline
- 4. Mitigate the compliance gaps that exist

# A Few More Details About Compliance Assessments

- Each compliance assessment is unique
  - Only users assigned to work on that assessment can view the information it contains
  - Assessments cannot be viewed across MTFs
- The tool does not share information between assessments
- Users may be assigned to work on multiple compliance assessments

## **Summary**

- You should now be able to:
  - Describe how HIPAA BASICS™ fits into HIPAA Compliance
  - Describe what a compliance assessment is and how it fits into HIPAA BASICS™
  - Identify the steps that are taken to perform a compliance assessment using HIPAA BASICS™

# Introduction to HIPAA BASICS™ Objectives

- Upon completion of this lesson, you will be able to:
  - Describe the purpose of HIPAA BASICS™
  - Identify the database structure of HIPAA BASICS™
  - Locate navigation features within HIPAA BASICS™

# Introduction to HIPAA BASICS™ What is HIPAA BASICS™

- HIPAA BASICS™ is:
  - A web-based application
  - Used to collect, store, process data, and generate reports on HIPAA requirements
  - Assists you in identifying where compliance gaps exist and provides suggested compliance activities relating to HIPAA Administrative Simplification

### 3 Components of HIPAA BASICS™

- A Database containing continually updated information on HIPAA rules, broken down into discrete tasks that must be accomplished in order to achieve HIPAA Compliance
- An Interface between your MTF policies and practices and specific HIPAA requirements – enabling the user to clearly see where HIPAA standards are met and where compliance gaps exist
- A Management Tool to assign tasks, manage personnel, and monitor progress using customizable reports on compliance status

# HIPAA BASICS™ Database Structure (1 of 2)

HIPAA Rules I-V

Requirement Questions 1-173

Requirement Tasks 1-3,000

### HIPAA BASICS™ Database Structure (2 of 2)

- HIPAA Rule: reference Privacy and Security Rule
- Requirement Question: refers to the HIPAA
   Privacy/Security standard or implementation specification
- Requirement Task (test item): a series of criteria designed to act as a checklist to determine compliance for a specific Requirement Question
  - An actionable step within a Project Plan required to obtain compliance

### **HIPAA BASICS™ Data Organization**

Requirement questions can be sorted one of several ways:

#### HIPAA Rule

 Privacy, Security, Transactions and Code Sets, and Identifiers

### Project Category

 Related to compliance categories that cut across rules, such as Training or Records Maintenance

#### Functional Area

 Organizational departments or areas such as, Human Resources or Medical Records

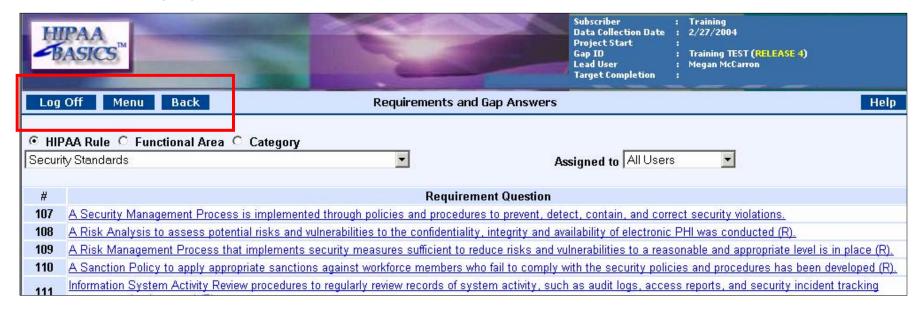
### Team Member Assignment

 Groups tasks by the user responsible for completing them

#### **Communication and Resources**

### **Navigation**

- Proper logoff or you will get locked out for 20 minutes
- Use navigation buttons within HIPAA BASICS™
  - Log Off
  - Back
  - Menu



#### **Communication and Resources**

### How to Get Help with HIPAA BASICS™

- Help link helpful information regarding the screen that you are on
- Contact Us link allows you to send an email to the HIPAA Support Center
- Info link provides information on updates, contains user manual



# Introduction to HIPAA BASICS™ **Summary**

- You should now be able to:
  - Describe the purpose of HIPAA BASICS™
  - Identify the database structure of HIPAA BASICS™
  - Locate navigation features within HIPAA BASICS™

# **Objectives**

- Upon completion of this lesson, you will be able to:
  - Identify the purpose of requirement questions
  - Describe the process of answering requirement questions and related tasks
  - Identify the options for answers of requirement tasks

# Purpose of Requirement Questions

- Purpose of requirement questions in HIPAA BASICS™
  - How the requirement questions are answered allows users to track their level of compliance with HIPAA Privacy/Security
  - Unanswered questions are translated into a project plan that can be used to manage the compliance progress

# **Tracking Compliance**

- Requirement questions track compliance with HIPAA Privacy/Security, as they:
  - Simplify each requirement into a set of tasks
  - Ask users whether and to what degree their current policies and procedures satisfy each requirement or task
  - Give validity to users' response for each high-level requirement
  - Use a methodology that parallels other information technology security assessments
    - NIST 800-26 and the Federal Information Security Management Act (FISMA)
    - OCTAVE

# **Managing Compliance**

- Requirement questions manage the compliance process for HIPAA Privacy/Security through their ability to:
  - Identify which applicable tasks have not been answered, or have been partially answered
  - Identify actionable steps that can be fed into a project plan
  - Give users a more focused understanding of which specific issues need to be addressed in order to comply with HIPAA Privacy/Security

# **Answering Requirement Questions**

- Answering requirement questions is a process which can be streamlined by:
  - Using the knowledge of "experts" at each MTF
  - Knowing where to find useful information
- These strategies should be tailored to fit the needs of individual MTFs

# Who Answers Requirement Questions

- Use the requirement subject matter to divide the questions into groups (e.g. Administrative, Physical, Technical)
- Identify subject matter experts (SME) appropriate to each group of questions
- Delegate responsibility for tasks
  - Gather information on policy and procedures
  - Answer the requirement questions within the tool

### **Relevant Documentation**

- Examples of documentation that support your answers include:
  - Business case
  - Mission needs statement
  - User manuals
  - Operating procedures
  - DoD, Service, or facility privacy/security policies and/or standard operating procedures

# **Options for Answers**

- For all requirement tasks, one of the following answers must be selected:
  - Complete: the task is addressed and documentation of policies and procedures is provided in the free text field
  - Not Complete: the task had not been fully addressed
  - Not Answered: the question is unanswered
  - Does Not Apply: the task does not apply to the facility

# **Summary**

- You should now be able to:
  - Identify the purpose of requirement questions
  - Describe the process of answering requirement questions and related tasks
  - Identify the options for answers of requirement tasks

# **User Roles and Responsibilities**

### **Roles and Responsibilities**

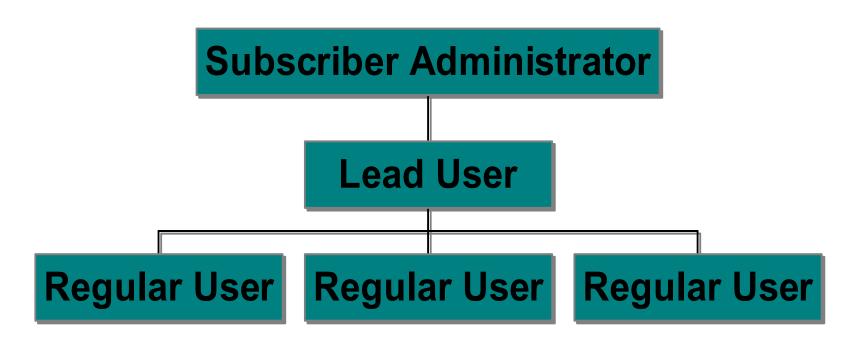
### **Objectives**

- Upon completion of this lesson, you will be able to:
  - Describe the structure of subscriptions within HIPAA
     BASICS™
  - Identify users roles and responsibilities associated with:
    - Subscriber Administrator
    - Lead User
    - Regular User

### **Roles and Responsibilities**

### **Subscription Structure**

# **Subscription**



### **Roles and Responsibilities**

### **User Roles within HIPAA BASICS™**

- The Subscriber Administrator should be someone with an appropriate level of security clearance or access, preferably someone with a high level of comfort with technology, such as an IT professional
- Lead Users are generally high level managers, such as the Compliance Officer or Privacy/Security Officer
- Regular Users are the SMEs in areas such as Medical Records

## **User Roles and Responsibilities**

- Subscriber Administrator manages an organization's account, including their profile
- Lead User creates assessments, assigns requirements to users, generates outputs, locks data, and adds/removes users from an assessment
- Regular User views requirements, can only answer their assigned requirements, cannot generate outputs

## Subscriber Administrator Functions

- Manage the tool administratively
- Create and edit user accounts within subscription
- View and edit all Gap Analysis across the subscription
- Add Gap Analysis for Lead Users within subscription
- Reassign Lead Users to Gap Analysis within subscription

## **Lead User Functions**

- Manage compliance assessments
- Add members to a compliance assessment team
- Remove members from a compliance assessment team
- Assign requirements to team members
- Run reports and generate project plans
- Edit information related to their compliance assessments
- Download Policy and Form templates

## Regular User Functions

- Address specific requirements to determine compliance
- View the work of other team members, however...
  - Can only answer requirement questions to which they are assigned by the Lead User

## User Roles and Responsibilities Summary

- You should now be able to:
  - Understand the structure of subscriptions within HIPAA BASICS™
  - Identify users roles and responsibilities associated with:
    - Subscriber Administrator
    - Lead User
    - Regular User

## Subscription Account Setup Objectives

- Upon completion of this lesson, you will be able to:
  - Describe the process for obtaining a Subscriber
     Administrator account
  - Log in as a Subscriber Administrator
  - Create user accounts within your subscription

## **Obtaining an Account**

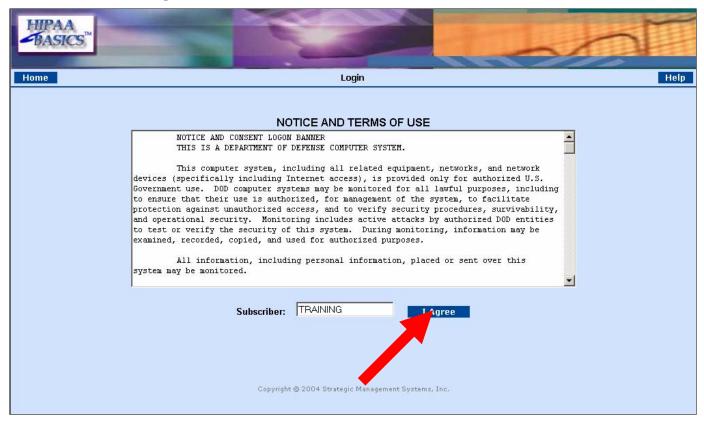
- Subscriber Administrator accounts are created by the HIPAA Support Center
  - An approved request for a Subscription to be created must be routed to the HIPAA Support Center by the Service Representative, via the appropriate chain of command
  - Service Representatives must email the approved request to: hipaasupport@tma.osd.mil
- The Support Center will email the appropriate Subscriber Administrator login information to the designated individual

## Subscriber Administrator Login (1 of 4)

- There are three pieces of information that must be known in order to login:
  - Subscription
  - User ID
  - Password
- Upon login for the first time you will be prompted to change your password

## Subscriber Administrator Login (2 of 4)

- 1. Enter the Subscriber
- 2. Click on I Agree



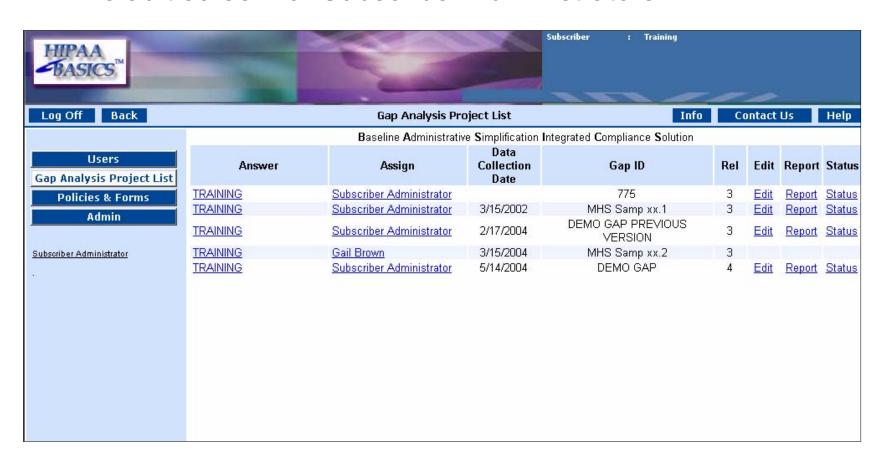
## Subscriber Administrator Login (3 of 4)

- 3. Enter your User ID
- 4. Enter your password
- 5. Click on Login



## Subscriber Administrator Login (4 of 4)

Default screen for Subscriber Administrators

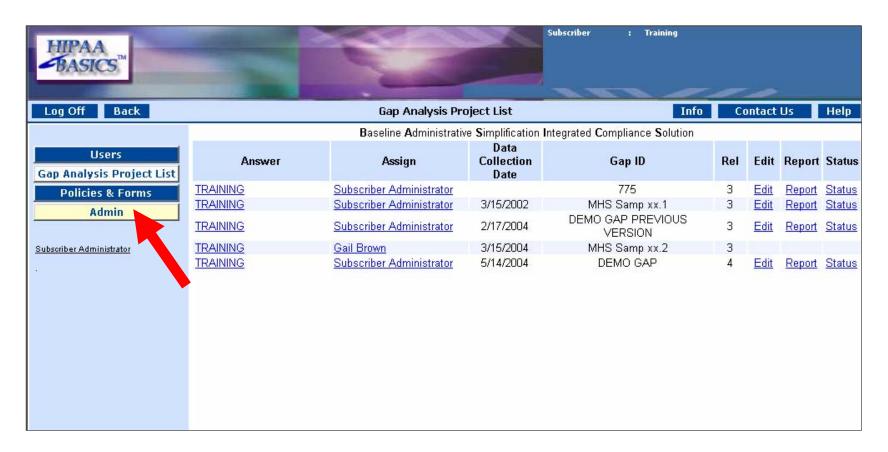


# Create User Accounts within Subscription (1 of 4)

- The Subscriber Administrator is responsible for creating all user accounts within their subscription
- User accounts must be established within a subscription before a user can be added to an assessment team
- A user may have more than one role within a given subscription

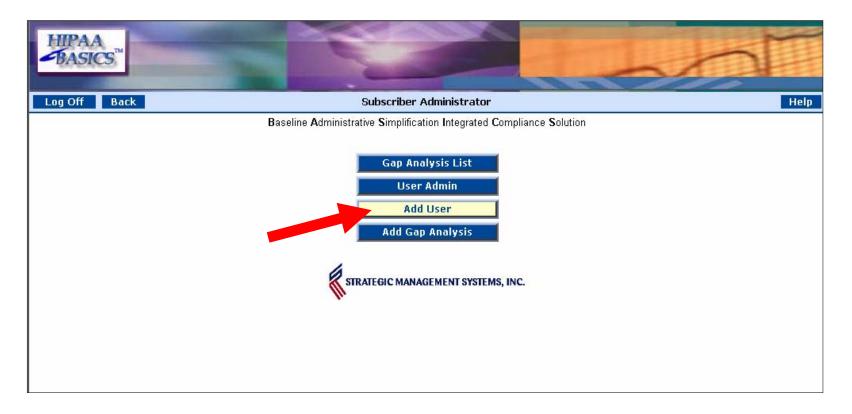
# Create User Accounts within Subscription (2 of 4)

1. Click on the Admin button



# Create User Accounts within Subscription (3 of 4)

2. Click on the Add User button from the Admin screen



# Create User Accounts within Subscription (1 of 4)

- 3. Fill out the user's name, address, phone number, email address
- 4. Create a User ID and password for the user
- 5. Select the appropriate user level
- 6. Click on the Add button



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## Subscription Account Setup **Summary**

- You should now be able to:
  - Describe the process for obtaining a Subscriber
     Administrator account
  - Log in as a Subscriber Administrator
  - Create user accounts within your subscription

## **Objectives**

- Upon completion of this lesson, you will be able to:
  - Obtain a Lead User account and login as a Lead User
  - Identify the links in the Gap Analysis Project list
  - Create a Gap Analysis
  - Assign members to your assessment team
  - Answer requirements
  - Create baseline assessment
  - Reassign user assignments
  - Remove and Inactivate team members
  - View user assignments
  - Edit Gap Analysis details
  - Change password

## **Obtaining a Lead User Account**

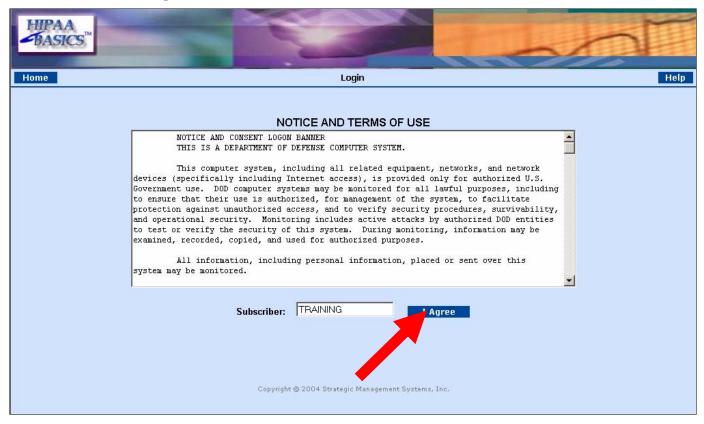
- Lead User accounts are created by the Subscriber Administrator of a given subscription
- The Subscriber Administrator is responsible for communicating login information to the appropriate Lead User

## Lead User Login (1 of 3)

- There are three pieces of information that must be known in order to login:
  - Subscription
  - User ID
  - Password
- Upon logging in for the first time you will be prompted to change your password

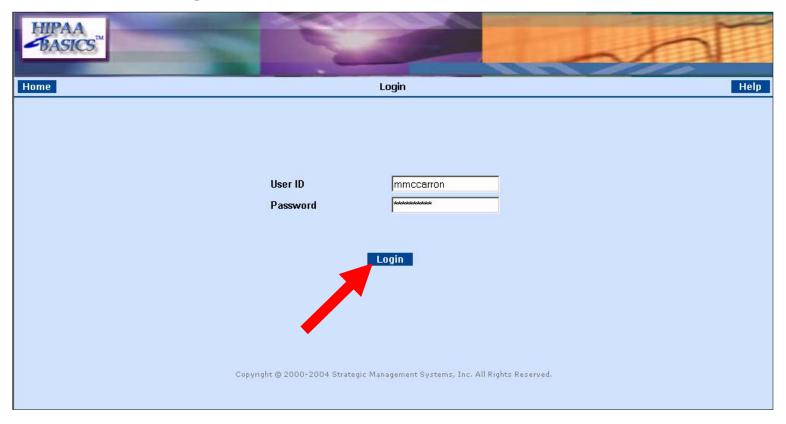
## Lead User Login (2 of 3)

- 1. Enter the Subscriber
- 2. Click on I Agree



## Lead User Login (3 of 3)

- 2. Enter your User ID and password
- 3. Click on Login



## **Gap Analysis Project List**

- Default screen for Lead Users
- Users can view and access information relating to:
  - Users
  - Gap Analysis Project List
  - Policies and Forms



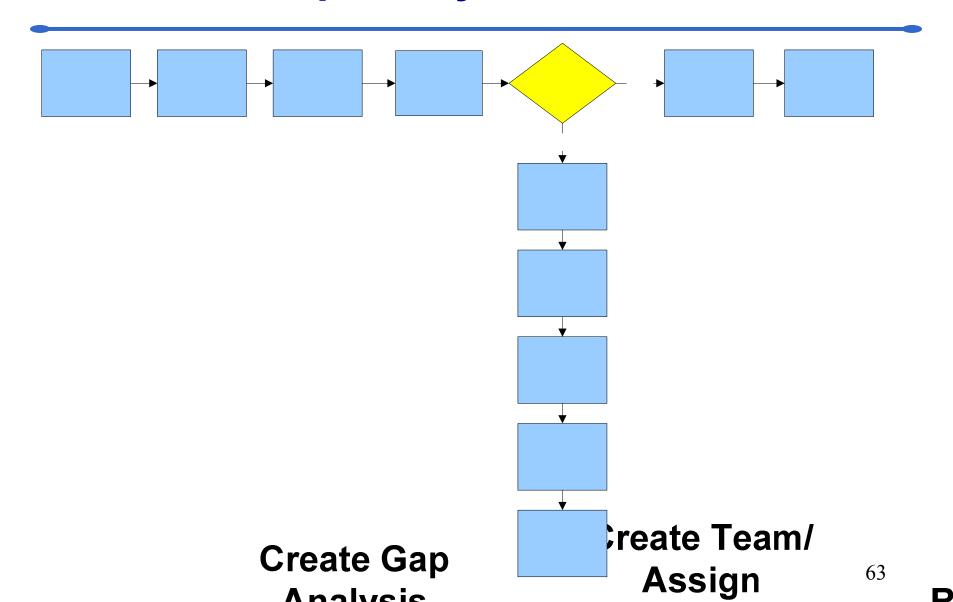
# Links in the Gap Analysis Project List Screen

- Answer- allows user to answer the requirement and its related tasks
- Assign- allows Lead User to assign requirements and view status of related tasks
- Data Collection Date- indicates when a Gap Analysis was set up
- Gap ID- allows users to distinguish between Gap Analyses
- Edit- allows Lead User to enter data, generate project plan, reassign users within Gap Analysis
- Report- allows Lead User to generate Gap Analysis reports
- Status- allows Lead User to create a graphical status report about the Gap Analysis

## **Additional Links**

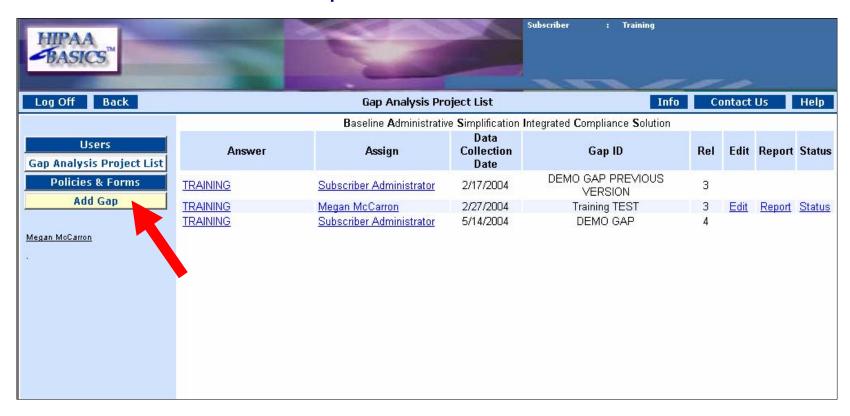
- Users displays all of the users by Gap ID
- Gap Analysis Project List displays Lead User's assessments
- Policies and Forms- used as a reference to specific policies and forms that can be customized to meet MTF requirements
- Add Gap used to add a new Gap Analysis Project
- User Name allows you to view information about the user details of your account

## Create a Gap Analysis (1 of 3)



## Create a Gap Analysis (2 of 3)

1. Click on the Add Gap button



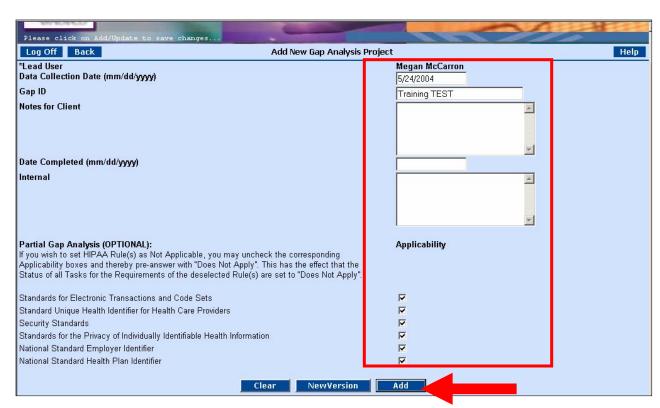
## Create a Gap Analysis (3 of 3)

- 2. Enter the Data Collection Date and Gap ID
- 3. Select the Applicability
- 4. Click on Add

Security Gap ID naming convention:

"Baseline Security MTF"

"Security Status # MTF"

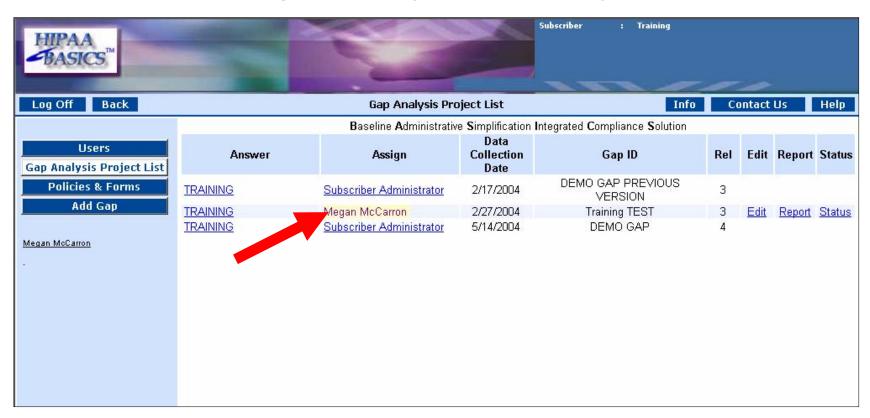


## Assign Members to your Team (1 of 5)

- Once the Gap Analysis is created, you can assign members to your assessment team
- A user must be part of your subscription in order for them to be added to your team
- As part of your team, these members will play a key role in carrying out the assessment by answering assigned requirements
- Each Gap Analysis has its own team

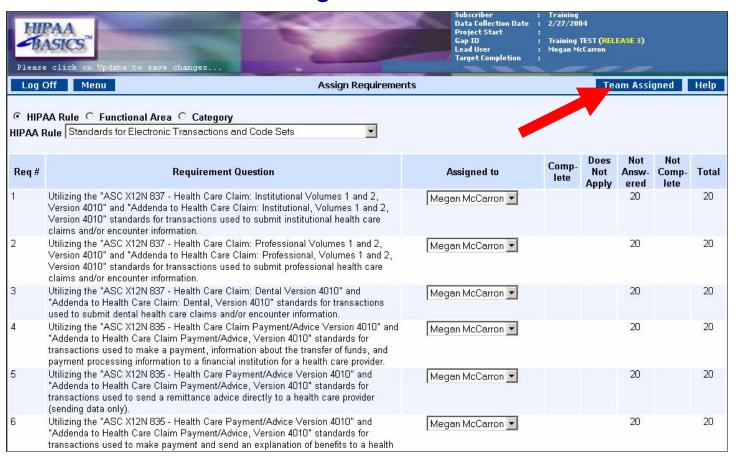
## Assign Members to your Team (2 of 5)

1. Select the Assign link for your Gap Analysis



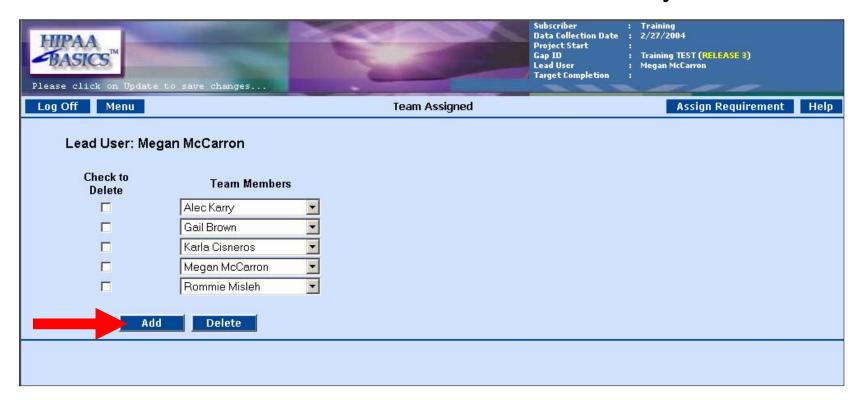
## Assign Members to your Team (3 of 5)

## 2. Click on the Team Assigned button



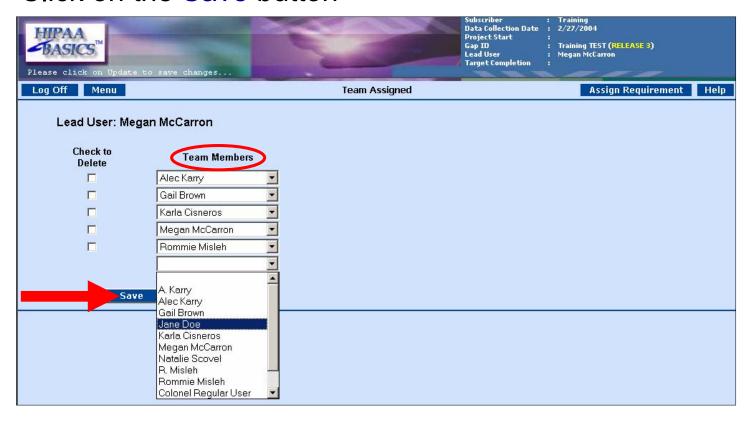
## Assign Members to your Team (4 of 5)

3. Click on the Add button to add a member to your team



## Assign Members to your Team (5 of 5)

- 4. Using the "Team Members" drop down box, select the user that you want to add to your team
- 5. Click on the Save button

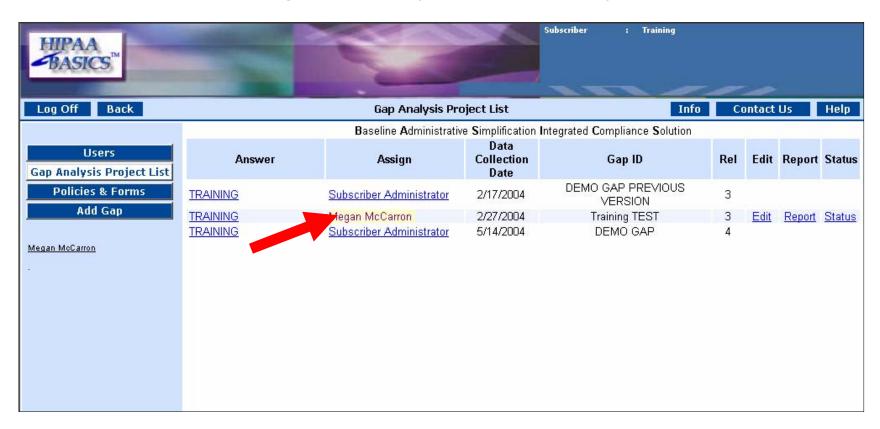


# Assign Requirements to Team Members (1 of 4)

- Once a team of users has been assigned to the Gap Analysis, the users can be assigned requirements
- You should use your SMEs

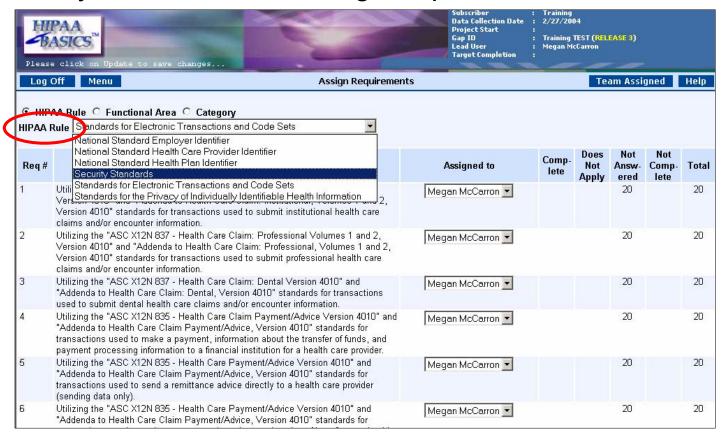
# Assign Requirements to Team Members (2 of 4)

1. Select the Assign link for your Gap Analysis



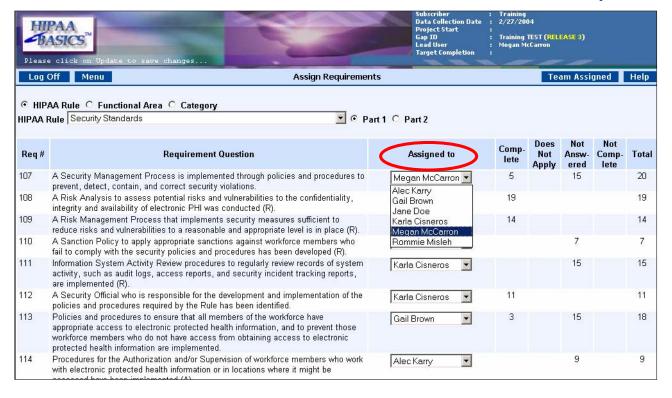
## Assign Requirements to Team Members (3 of 4)

2. From the "HIPAA Rule" drop down box, select the area that you would like to assign requirements



## Assign Requirements to Team Members (4 of 4)

- Using the "Assigned To" drop down box, select the team member you want to assign each requirement
- 4. Once you have completed your requirements assignment, scroll to the bottom of the screen and click on Update

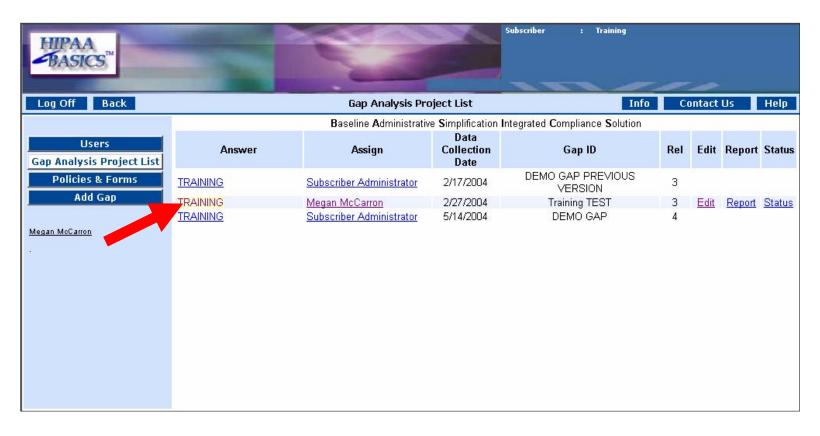


## **Answer Requirements** (1 of 10)

- This is a function that can be performed by all users
- Each Requirement Question is broken down into supporting tasks
  - Up to 20 tasks for each requirement
- Notes
  - Requirement note
    - High level comment for internal use
  - Task note required by TMA for each task
    - Used to reference policy/document that was used to answer a given task

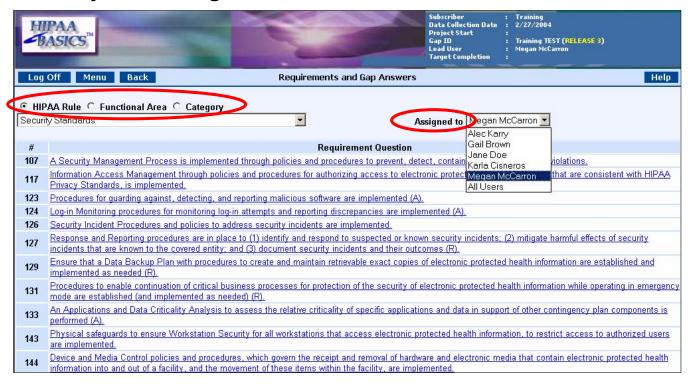
## **Answer Requirements** (2 of 10)

1. Select the Answer link on the Gap Analysis Project List screen



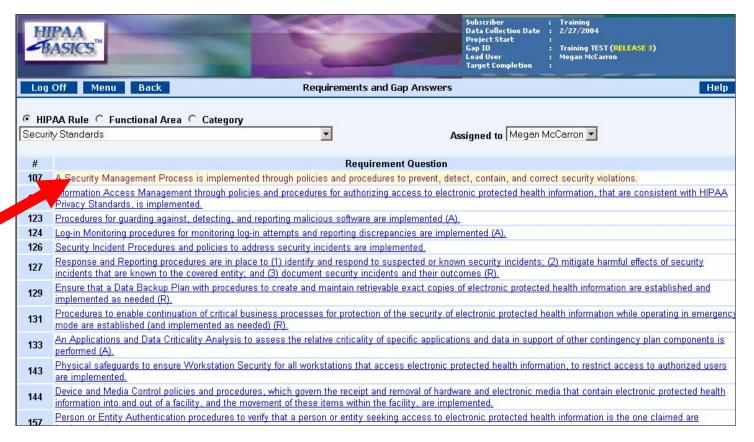
## Answer Requirements (3 of 10)

- 2. Sort the Requirement Questions by HIPAA Rule, Functional Area, or Category
- 3. Select your name from the "Assigned To" drop down box to view your assignments



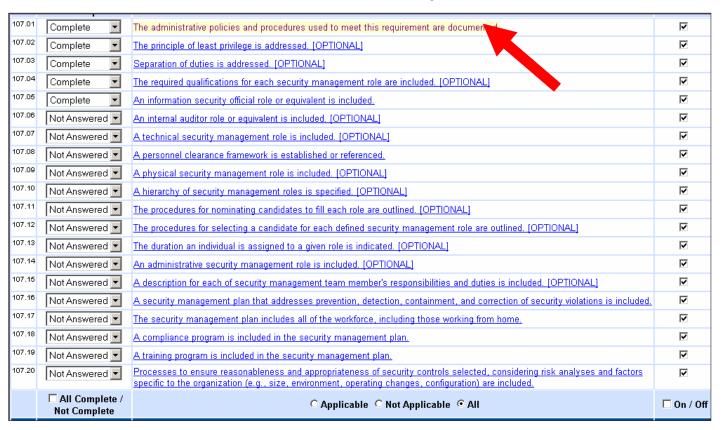
## **Answer Requirements** (4 of 10)

 Select the link for the Requirement Question that you will answer



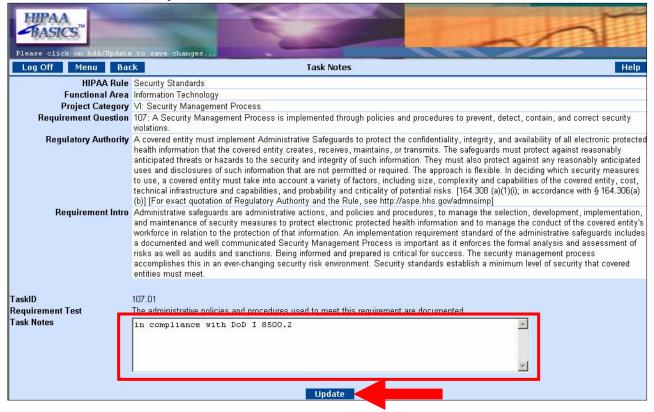
## **Answer Requirements** (5 of 10)

- 5. Scroll down to the Requirement Task section
- 6. Select the link for the Task that you want to answer



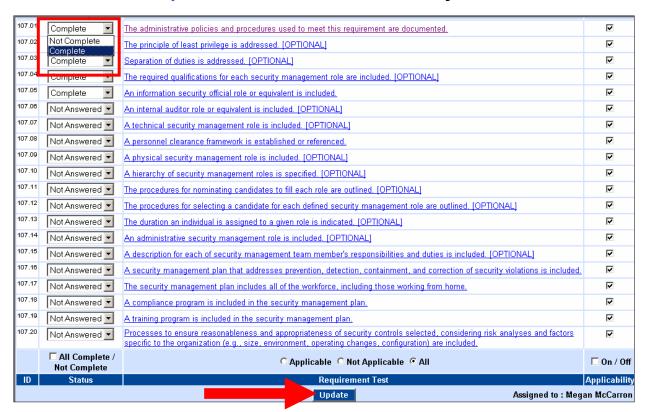
## Answer Requirements: Task Notes (6 of 10)

- 7. Review the Regulatory Authority and Requirement Intro
- 8. Enter a Task Note
- 9. Click on the Update button



## **Answer Requirements** (7 of 10)

- 10. Locate the Requirement Task that you completed
- 11. Select Complete from the Status drop down box
- 12. Click on the Update button to save your work

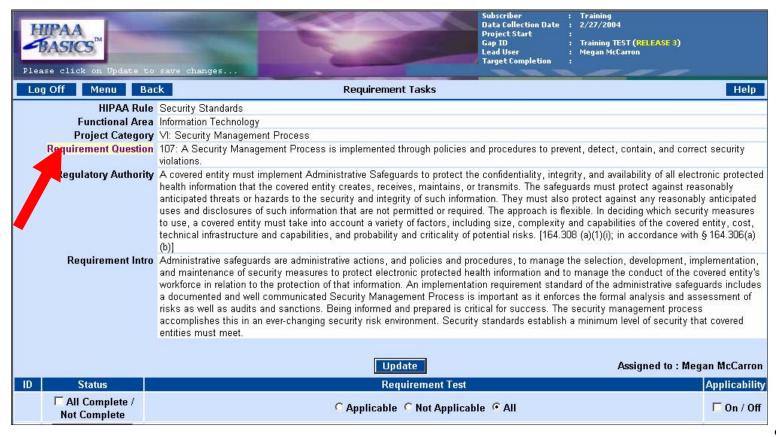


## **Answer Requirements** (8 of 10)

- Repeat the process of answering a task and its note for all tasks related to a given requirement
- Once you have answered "Complete" for all related tasks, you will be compliant with that requirement

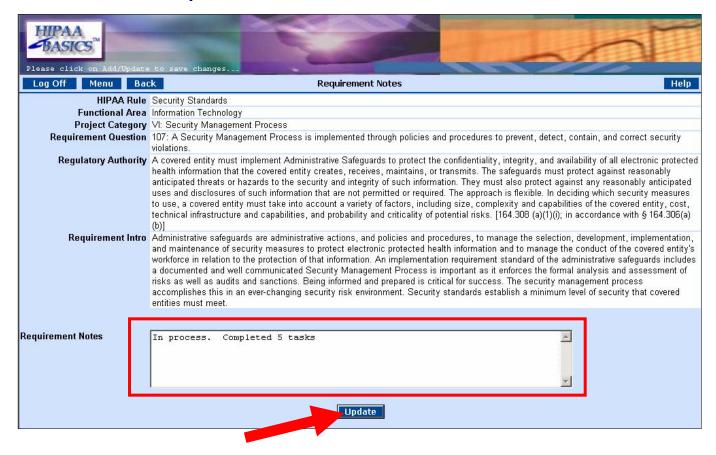
## Answer Requirements: Requirement Notes (9 of 10)

## 13. Select the Requirement Question link to enter a Requirement note



## Answer Requirements: Requirement Notes (10 of 10)

- 14. Enter a Requirement note
- 15. Click on the Update button



## **Create Baseline**

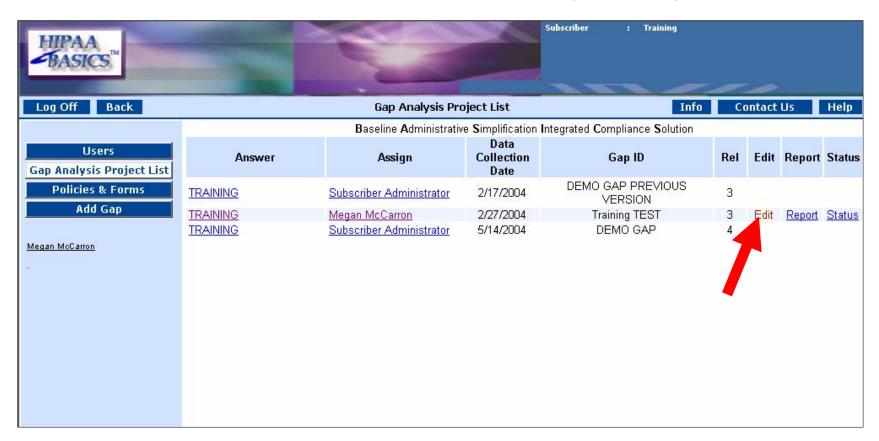
- Generate Output Project Plan
  - Point in time to create your baseline assessment
- Communicate with Subscriber Administrator to copy Gap Analysis
- Establish mitigation team
  - Conduct mitigation of compliance assessment gaps
  - Assign requirements and answer those that are incomplete

## Reassign User Assignments (1 of 4)

- Lead Users have the ability to reassign user assignments to other members of their team
- This would be done if a user was no longer going to participate in the assessment or is leaving the facility

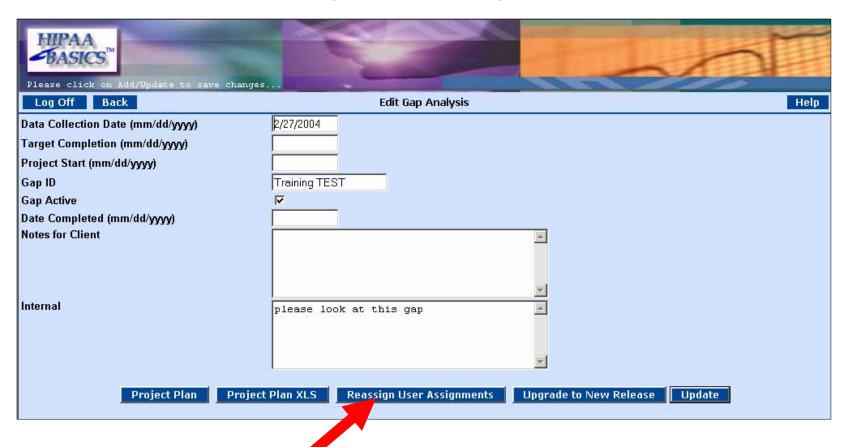
## Reassign User Assignments (2 of 4)

1. Select the Edit link from the Gap Analysis Project List



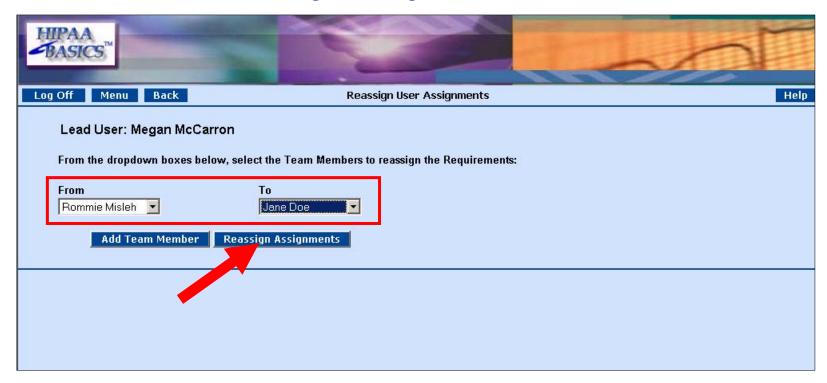
## Reassign User Assignments (3 of 4)

2. Click on the Reassign User Assignments button



## Reassign User Assignments (4 of 4)

- 3. From the "From" and "To" drop down boxes, select the appropriate Team Members
- 4. Click on the Reassign Assignments button

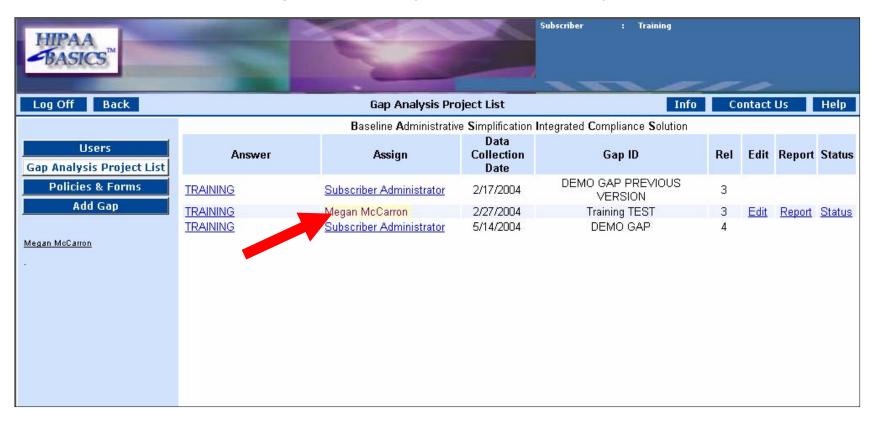


## Remove Users from a Team (1 of 4)

- Once a user's assignments have been reassigned to another team member, the user can be removed from the team
- If their assignments have not been reassigned, all assignments will default to the Lead User of the assessment

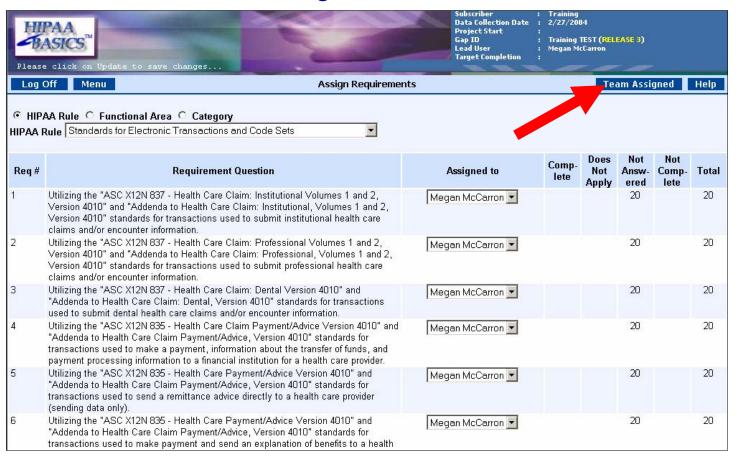
## Remove Users from a Team (2 of 4)

1. Select the Assign link for your Gap Analysis



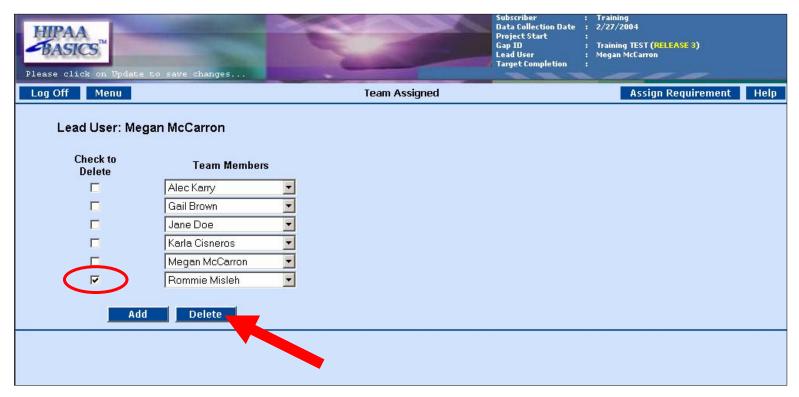
## Remove Users from a Team (3 of 4)

### 2. Click on the Team Assigned button



## Remove Users from a Team (4 of 4)

- 3. Check the "Delete" box for the team member that you want to delete
- 4. Click on the Delete button



## Communication with Subscriber Administrator in Inactivating User

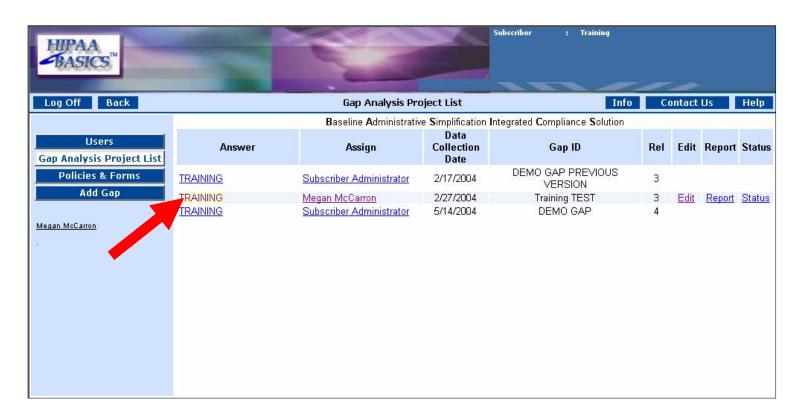
- Once a user has been removed from all involved teams and no longer needs access to HIPAA BASICS™, the Lead User must inform their Subscriber Administrator
- The Subscriber Administrator will then inactivate the user account following the provided guidelines
- The user will no longer be able to access the application
- Users cannot be deleted from the system

## View User Assignments (1 of 5)

- You can view user assignments for any user within your Gap Analysis
- User assignments can be viewed two different ways:
  - "Assigned To" allows you to see all of the assignments of a team member
  - "Requirement Question" allows you to review the progress of a particular requirement or team member

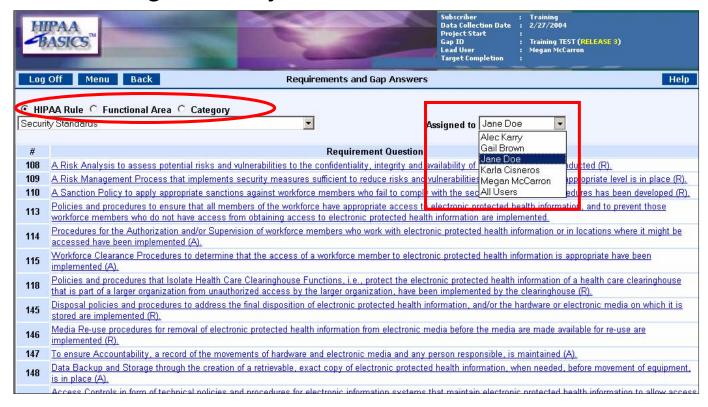
## View User Assignments (2 of 5)

1. Select the Answer link on the Gap Analysis Project List screen



## View User Assignments (3 of 5)

- 2. Sort by HIPAA Rule, Functional Area, or Category
- 3. From the "Assigned To" drop down box, select the user whose assignments you want to view



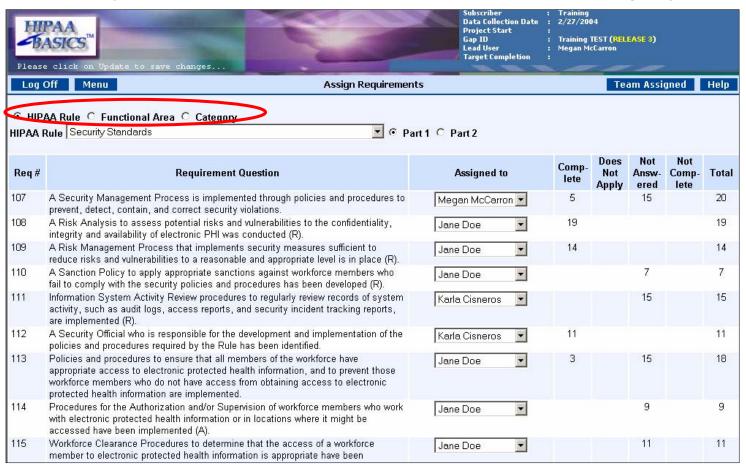
## View User Assignments (4 of 5)

- To review the progress of a particular requirement or team member
- 1. Select the Assign link on the Gap Analysis Project List screen



## View User Assignments (5 of 5)

2. Sort by HIPAA Rule, Functional Area, or Category



## Edit Gap Analysis Details (1 of 3)

- The Lead User of a Gap Analysis can edit the details of any of their Gap Analyses
- Data that can be edited include:
  - Target completion date
  - Date completed
  - Client notes
  - Internal notes

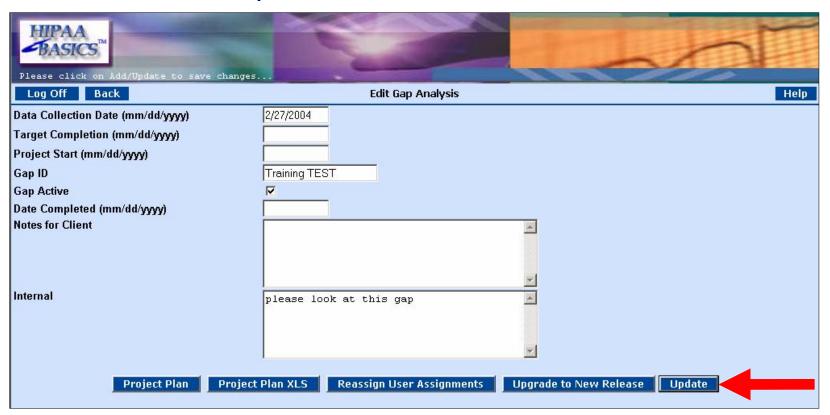
## Edit Gap Analysis Details (2 of 3)

1. Select the Edit link from the Gap Analysis Project List screen



## Edit Gap Analysis Details (3 of 3)

- 2. Edit appropriate Gap Analysis details
- 3. Click on the Update button

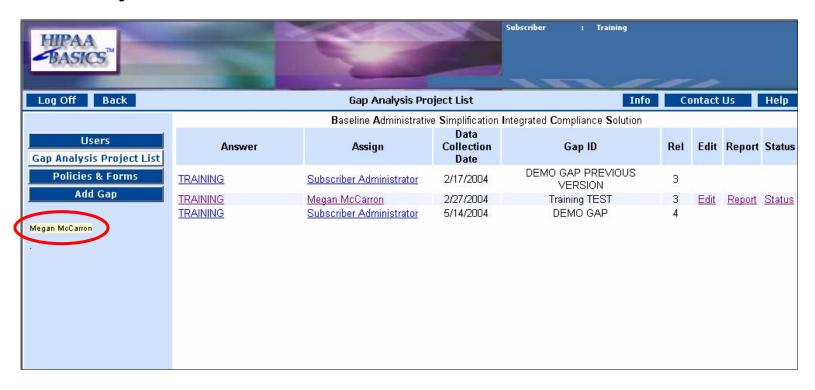


## Change Password (1 of 4)

- As a Lead User you can now change your password on your profile
  - This ensures that only you know your password
- This is a new function

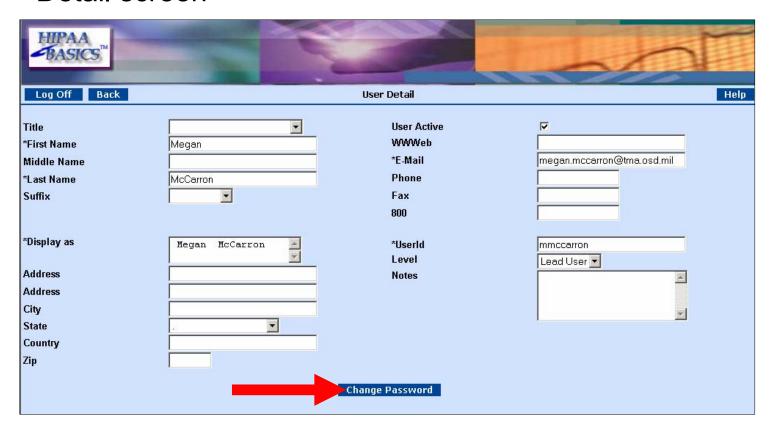
## Change Password (2 of 4)

1. Select your name on the left side of the Gap Analysis Project List screen



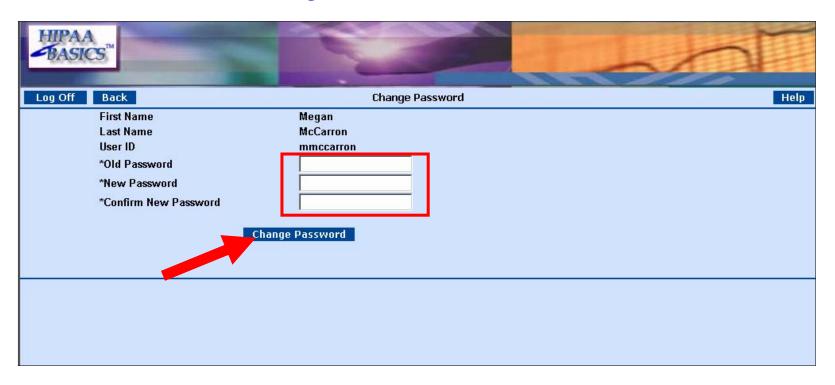
## Change Password (3 of 4)

2. Click on the Change Password button from the User Detail screen



## Change Password (4 of 4)

- 3. Enter your Old Password
- 4. Create New Password and Confirm New Password
- 5. Click on the Change Password button



## **Lead User Summary**

- You should now be able to:
  - Obtain a Lead User account and login as a Lead User
  - Identify the links in the Gap Analysis Project list
  - Create a Gap Analysis
  - Assign members to your assessment team
  - Answer requirements
  - Create baseline assessment
  - Reassign user assignments
  - Remove and Inactivate team members
  - View user assignments
  - Edit Gap Analysis details
  - Change password

# **Compliance Assessment Outputs and Implementation**

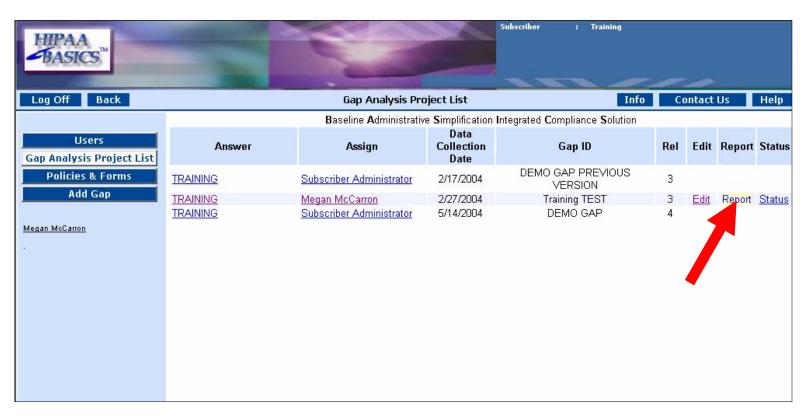
- Upon completion of this lesson, you will be able to:
  - Generate Compliance Assessment outputs, to include:
    - Gap Analysis Report
    - Graphical Status Report
    - Microsoft and Excel Project Plans
  - Access customizable Policies and Forms within HIPAA BASICS™

### **Gap Analysis Report**

- The Gap Analysis report can be filtered by:
  - HIPAA Rule
  - Functional Area
  - Category
  - Requirements
  - Combinations
- You can alter the style of the report by excluding components of the report
  - Full detailed
  - Executive summary
- Output formats:
  - Report, Printable Report, or Printable Pdf

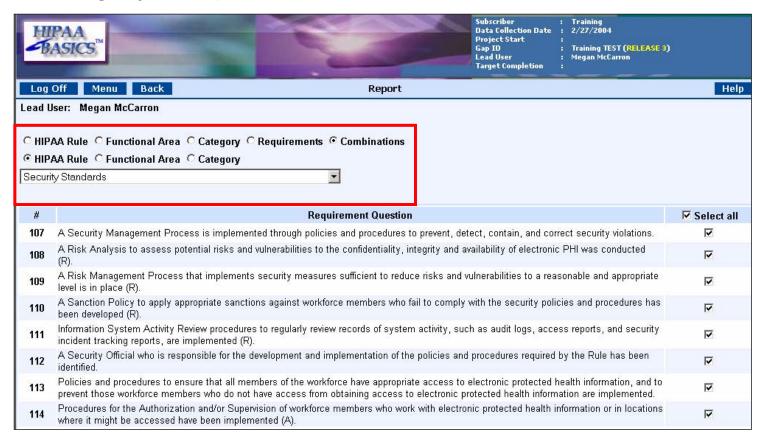
## Generate Gap Analysis Report (1 of 4)

1. Select the Report link from the Gap Analysis Project List screen



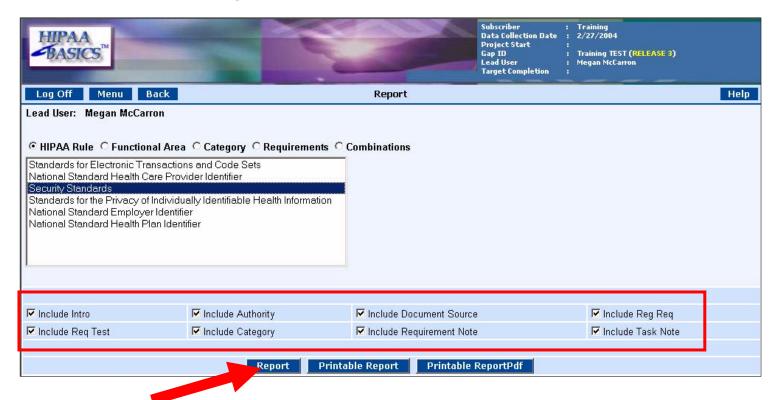
### Generate Gap Analysis Report (2 of 4)

2. Filter the report by HIPAA Rule, Functional Area, Category, Requirements, or Combinations



### Generate Gap Analysis Report (3 of 4)

- 3. Make report style selections using the checkboxes at the bottom of the Report screen
- 4. Click on the Report button



### Generate Gap Analysis Report (4 of 4)

#### HIPAA Gap Analysis Report

TRAINING.

Lead User Data Collection Date

Megan McCarron 2/27/2004

#### HIPAA Rule: Security Standards

This rule establishes standards for the security of electronic protected health information to be implemented by health plans, health care clearing houses, and certain health care providers. These standards cover electronic protected health information at rest and during transmission and are used to develop safeguards to ensure the confidentiality, integrity, and availability of all electronic protected health information the covered entity creates, receives, maintains or transmits. The Requirements in HIPAA BASICS(tm) refer to the Standards and Implementation Specifications of the regulation, the associated Tasks reflect suggested best practices in security.

#### V Management of Personnel

No.	Requirement-Ouestion

112 Compliance A Security Official who is responsible for the development and implementation of the policies and procedures required by the Rule has been identified.

Regulatory Requirement: Identify the Security Official who is responsible for the development and implementation of

the policies and procedures required by the Rule.

Regulatory Authority: Identify the Security Official who is responsible for the development and implementation of

the policies and procedures required by this subpart for the entity. [§164.308(a)(2)]

Documentation Source: Policy and Procedure

Requirement Intro: A required implementation standard under the Administrative Safeguards involves the

assignment of a Security Official. The Assigned Security Responsibility must rest with one individual to ensure accountability within each covered entity. More than one individual may be given specific security responsibilities, especially within a large organization, but a single individual must be designated as having the overall final responsibility for the security of the entity's electronic protected health information. The same person could fill the role for both

security and privacy.

Requirement Note: Completed on 3/31/04

Task ID Requirement Test

O1 The administrative policies and procedures used to meet this requirement are documented.

Complete

The administrative policies and procedures used to meet this requirement are documented.

Note: Security Official PD

O2 The selection criteria for the Security Official are identified. [OPTIONAL] Cozzoplete

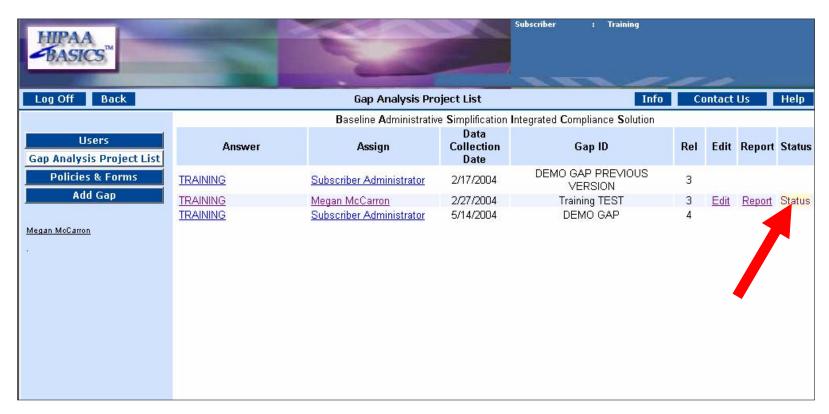
Note: selection criteria identified

### **Graphical Status Report**

- Displays compliance in bar graph format and includes percentages
- Can be filtered by:
  - HIPAA Rule
  - Functional Area
  - Category
  - Requirements
  - All
- Graphical Status reports cannot be saved, but can be printed from your browser

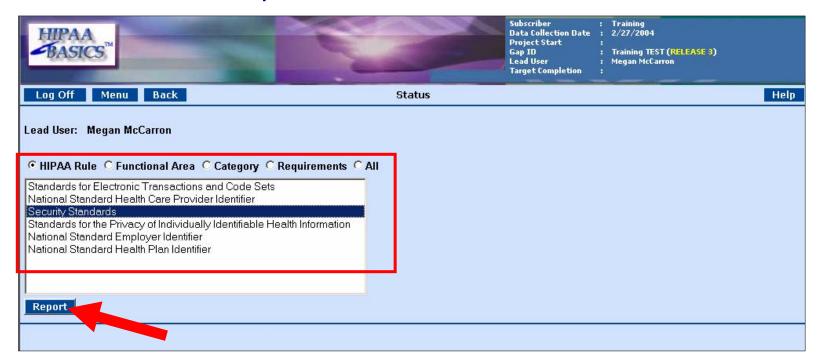
### Generate Graphical Status Report (1 of 3)

1. Select the Status link from the Gap Analysis Project List screen

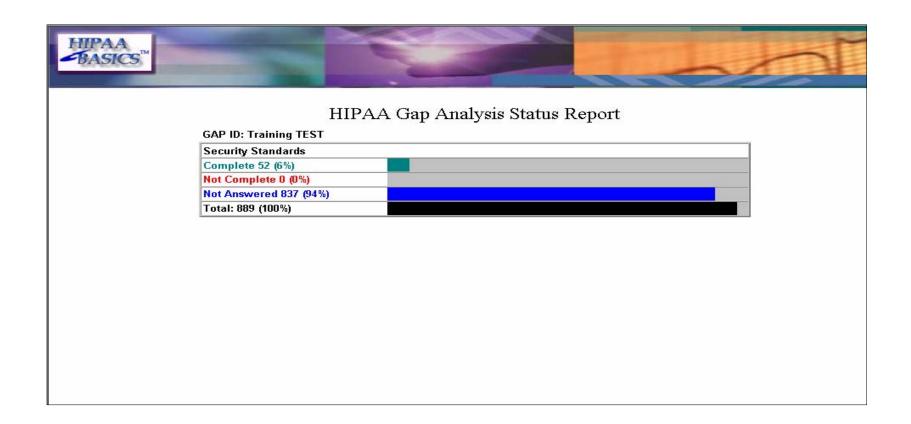


### Generate Graphical Status Report (2 of 3)

- 2. Filter the report by HIPAA Rule, Functional Area, Category, Requirements, or All
- 3. Click on the Report button



### Generate Graphical Status Report (3 of 3)



### **Project Plans**

- A Project Plan can be generated to help guide implementation efforts
- It is downloaded from HIPAA BASICS™ and contains all of the data entered by the users during an assessment
  - Average hours associated with each task
  - Adjustable timeline to map out projected completion
  - "Not Answered" items are converted to "Not Complete"
- A Project Plan can be downloaded as a Microsoft Project or Excel file
- Tasks to be accomplished are supported by Policies and Forms

### Generate Project Plan (1 of 6)

1. Select the Edit link from the Gap Analysis Project List screen



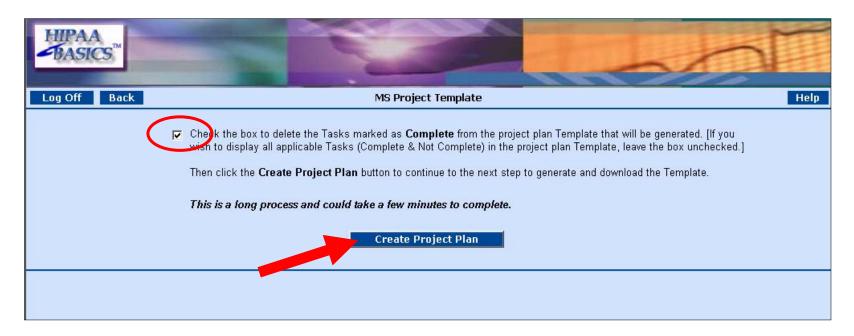
### Generate Project Plan (2 of 6)

2. Click on the Project Plan or Project Plan XLS button



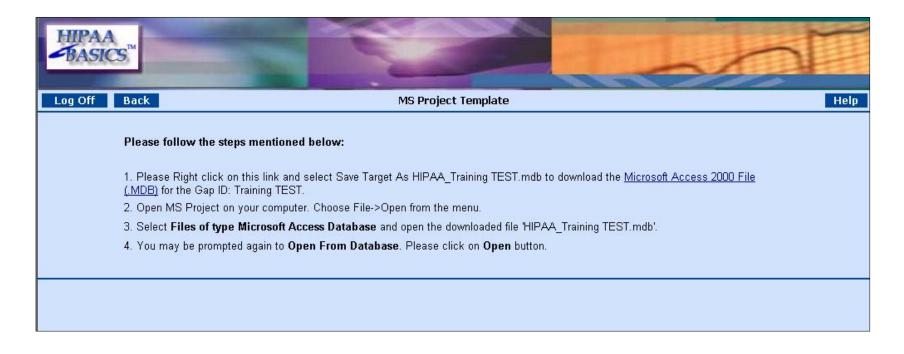
### Generate Project Plan (3 of 6)

- 3. Choose whether or not you want to include the tasks that are "Complete"
- 4. Click on the Create Project Plan button



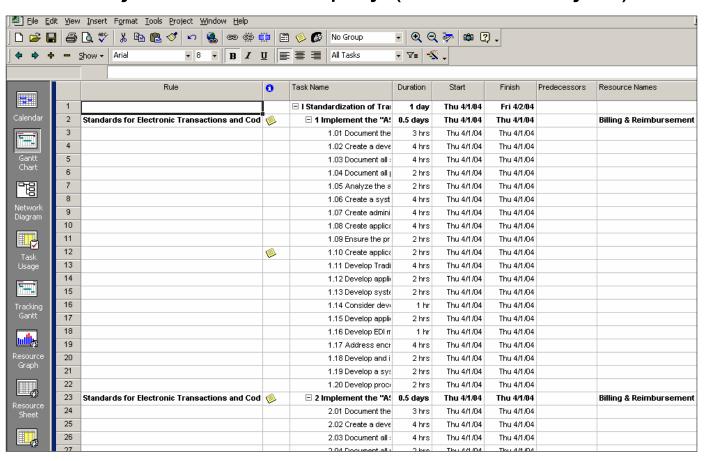
### Generate Project Plan (4 of 6)

5. Follow the instructions for downloading the project plan



### Generate Project Plan (5 of 6)

6. Your Project Plan will display (Microsoft Project)



### Generate Project Plan (6 of 6)

### 7. Your Project Plan will display (Microsoft Excel)

	A1 ▼	= Rule					
	A	Raie B	С	D	Е	F	G
_		5				F	u
1	Rule	Project Category/Requirement/Task	Duration	Functional Area	Status	Regulatory Authority	Requirement Note/Task Note
2	,	I Standardization of Transactions					
		I Implement the "ASC XI2N 837 - Health					
		Care Claim: Institutional Volumes I and				HIPAA requires national uniform standards for	
		2, Version 4616" and "Addenda to				eight transactions and for code sets to be used in	
		Health Care Claim: Institutional,				the transactions, as well as requirements	
	Standards for	Volumes 1 and 2, Version 4010"				concerning the implementation of those standards.	
	Electronic	standards for transactions used to				[45 CFR Part 162] - §162.1102 [For exact quotation	
	Transactions	submit institutional health care claims				of Regulatory Authority and the Rule, see	
3	and Code Sets	and/or encounter information.		Billing & Reimbursement		http://aspe.hhs.gov/admnsimp]	
				_			
		1.02 Create a development and test environment					
4		which mimics the current production environment.	4 h		Not Answered		
		1.03 Document all systems affected by the					
5		transmission or reception of the transaction.	4 h		Not Answered		
		1.04 Document all personnel or departments					
		affected by the transmission and reception of the					
6		transaction.	2h		Not Answered		
		1.05 Analyze the affected systems to determine					
		level of compliance, or remediation required to					
7		accept and process the transaction.	2h		Not Answered		
		1.06 Create a system capable of deciphering and					
		processing, the codes contained in the transaction					
		to determine the intent and function of the					
8		transaction for proper routing.	4 h		Not Answered		
		1.07 Create administrative procedures to transmit					
9			4 h		Not Answered		
		1.08 Create applications capable of processing and					
		adhering to the ASC X12N EDI transactional format					
10			4 h		Not Answered		
		1.09 Ensure the proper procedures are in place to					
		support the TA1 segment which is required by					
11			2h		Not Answered		
		1.10 Create applications or systems capable of					
		transmitting the EDI 997 Functional					
		Acknowledgment which must be returned as					
		quickly as possible, when in batch mode, to					
		acknowledge that the receiver has or has not					
12		_	2h		Not Answered		
13			4 h		Not Answered		
	Tarlanda -	Training TEST / Copyright Disclaimer /		l		[1]	

### **Customizable Policies and Forms**

- HIPAA BASICS<sup>™</sup> contains generalized examples of policies and forms for each requirement that can be tailored to help your MTF meet HIPAA standards
- Policies and Forms include:
  - Optional procedures
  - Regulatory authority
  - Background sections to understand the basis of the policy
- Subscriber Administrators and Lead Users can access the Policies and Forms module from the main screen

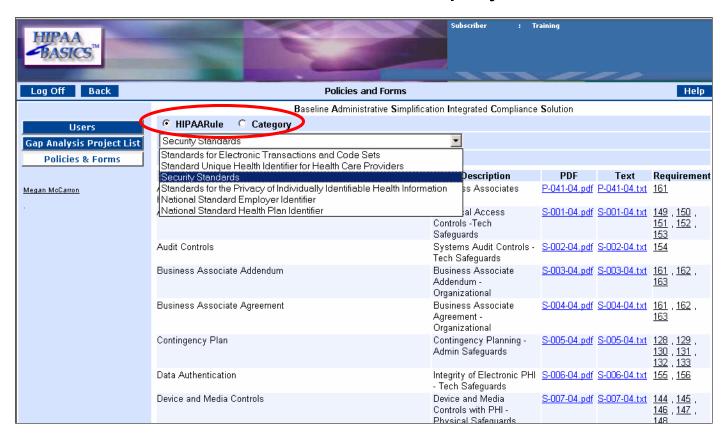
### **Accessing Policies and Forms**

1. Click on the Policies & Forms button on the left side of the screen



### **Accessing Policies and Forms**

- 2. Sort by HIPAA Rule or Category
- 3. A list of Polices and Forms will display



# Compliance Assessment Outputs and Implementation Output Summary

- You should now be able to:
  - Generate Assessment outputs, to include:
    - Gap Analysis Report
    - Graphical Status Report
    - Microsoft Excel and Project Plans
  - Access customizable Policies and Forms within HIPAA
     BASICS™

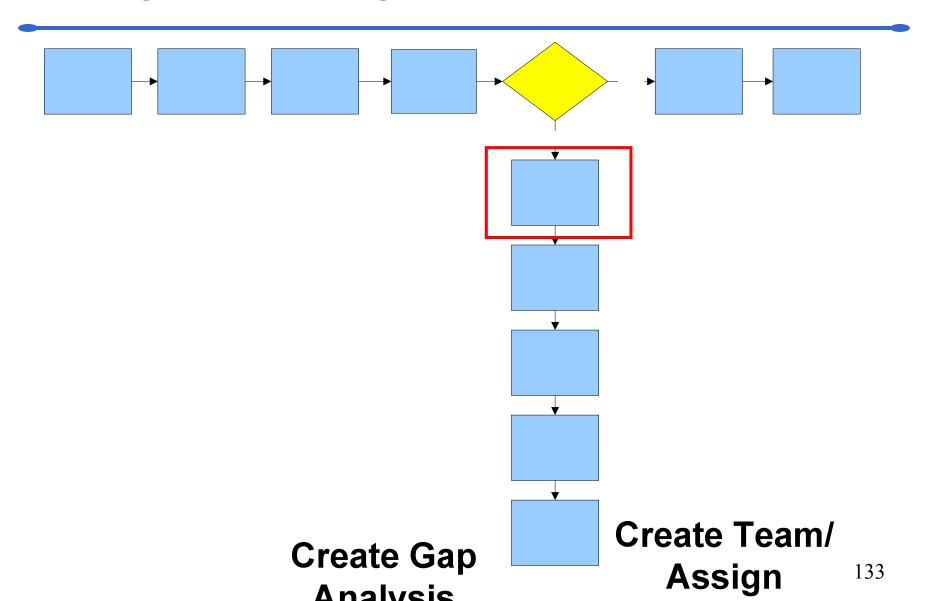
### **Objectives**

- Upon completion of this lesson, you will be able to:
  - Create baseline compliance assessments
  - Edit user accounts within your subscription as the Subscriber Administrator
  - Inactivate users within Subscription
  - Reassign Lead Users to Gap Analysis
  - Add Gaps for Lead Users within Subscription
  - Identify what to do if you run out of license packs

### Copy Gap Analysis (1 of 6)

- The Subscriber Administrator is responsible for copying Gap Analyses, creating a baseline compliance assessment
- The Gap Analysis must be upgraded to the current version before it can be copied
- The Lead User of Gap Analysis must communicate the need for a copy to their Subscriber Administrator

## Copy Gap Analysis (2 of 6)



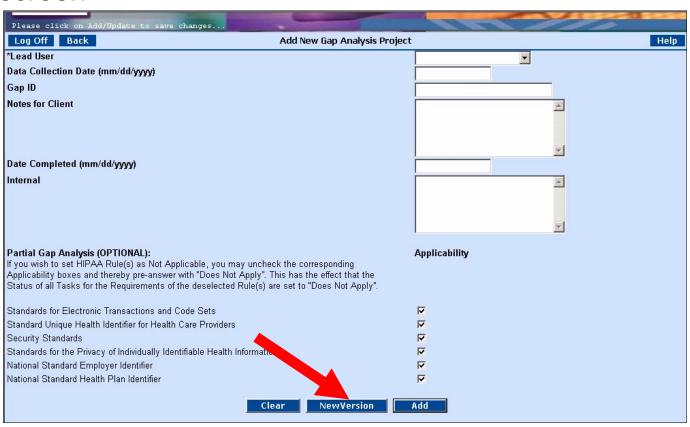
### Copy Gap Analysis (3 of 6)

 Select the Add Gap Analysis button from the Admin screen



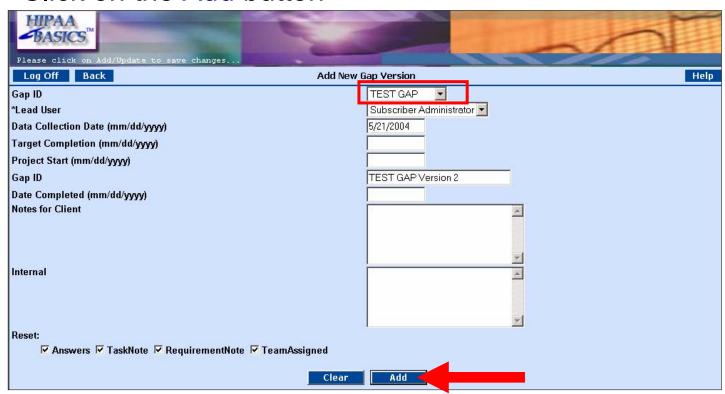
### Copy Gap Analysis (4 of 6)

2. Click on the New Version button on the bottom of the screen



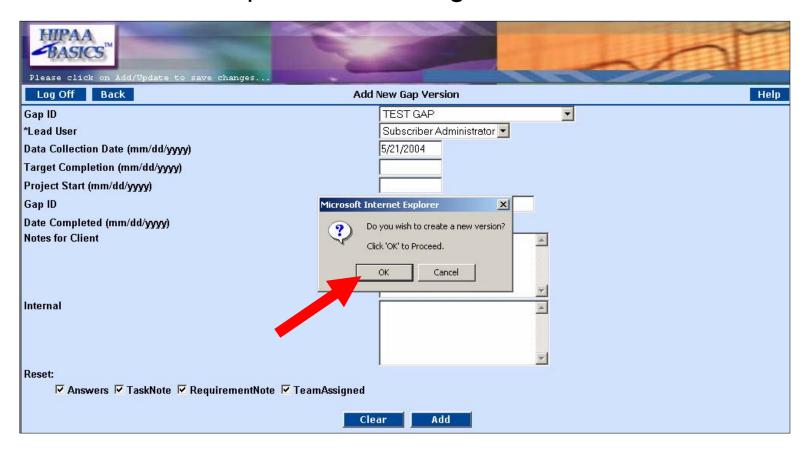
### Copy Gap Analysis (5 of 6)

- 3. Select the Gap ID from the drop down menu
  - After selecting the Gap ID, all other fields will be filled in
- 4. Click on the Add button



### Copy Gap Analysis (6 of 6)

5. Click on OK to proceed creating the new version

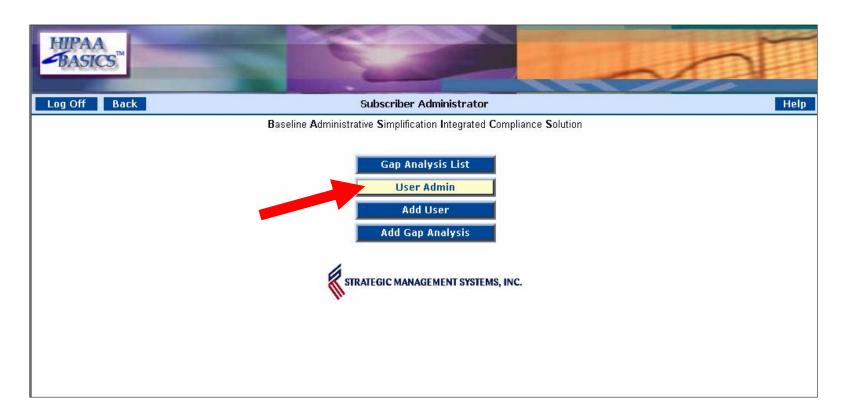


## **Edit User Accounts Across Subscription**

- The Subscriber Administrator is responsible for editing user accounts
  - Change passwords
  - Update user information

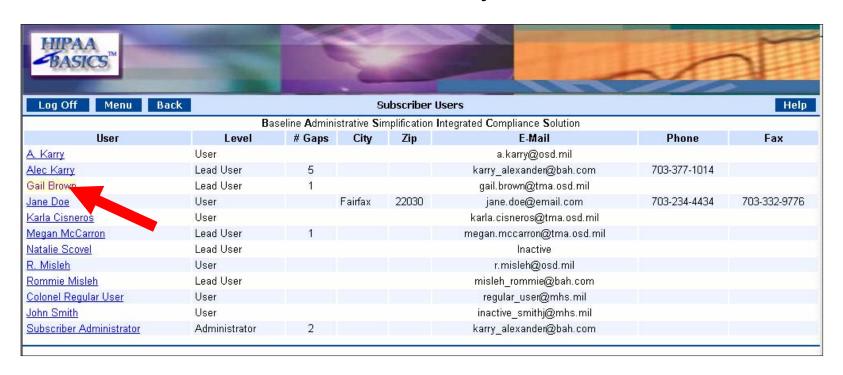
### Edit User Account (1 of 3)

1. Select the User Admin button from the Admin screen



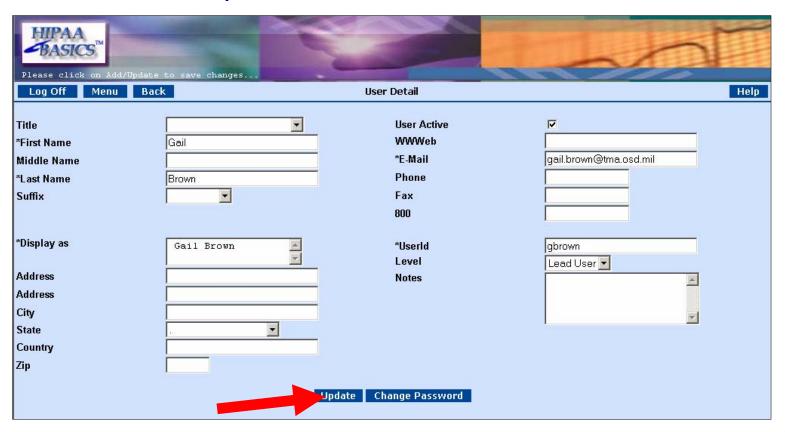
### Edit User Account (2 of 3)

2. Select the user whose account you want to edit



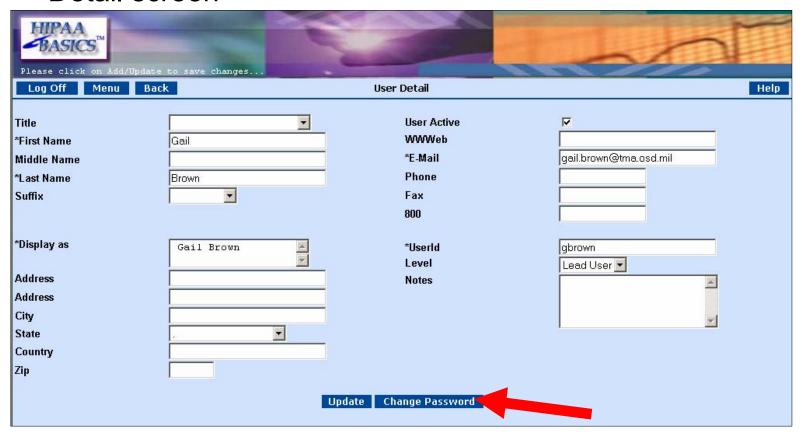
### Edit User Account (3 of 3)

- 3. Change User information on the User Details screen
- 4. Click on the Update button



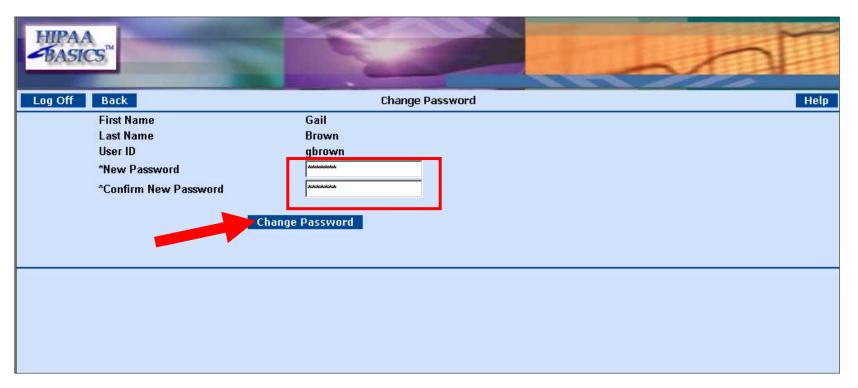
### Edit User Account: Change Password (1 of 2)

1. Click on the Change Password button from the User Detail screen



### Edit User Account: Change Password (2 of 2)

- 2. Create New Password and Confirm New Password
- 3. Click on the Change Password button

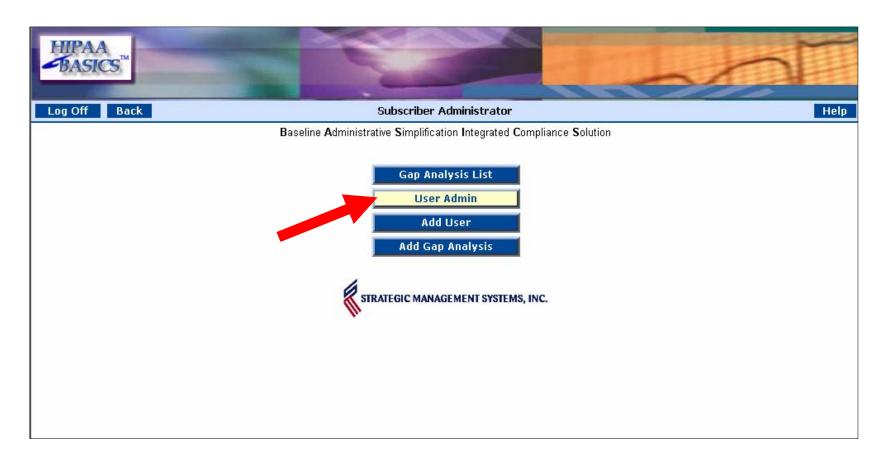


### Inactivate Users within Subscription (1 of 4)

- If a user has been removed from all involved teams and not longer needs access to HIPAA BASICS™, the Subscriber Administrator then needs to inactivate the user account
- Once inactivated, the user will no longer be able to login
- The inactive user can be replaced by someone arriving at your facility

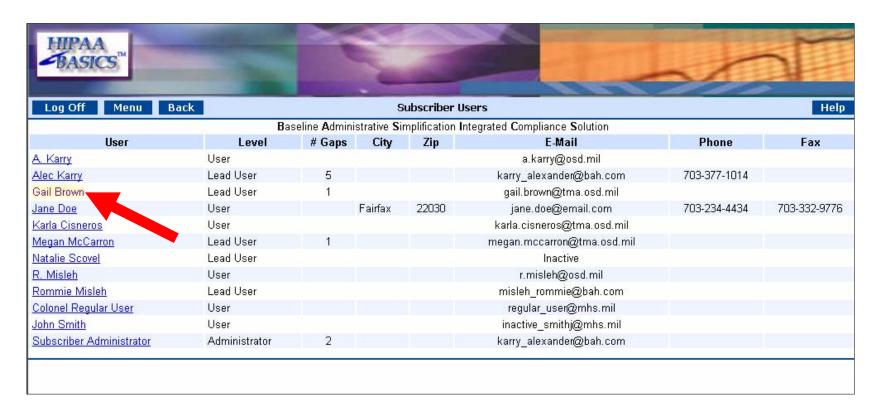
## Inactivate Users within Subscription (2 of 4)

1. Click on the User Admin button from the Admin screen



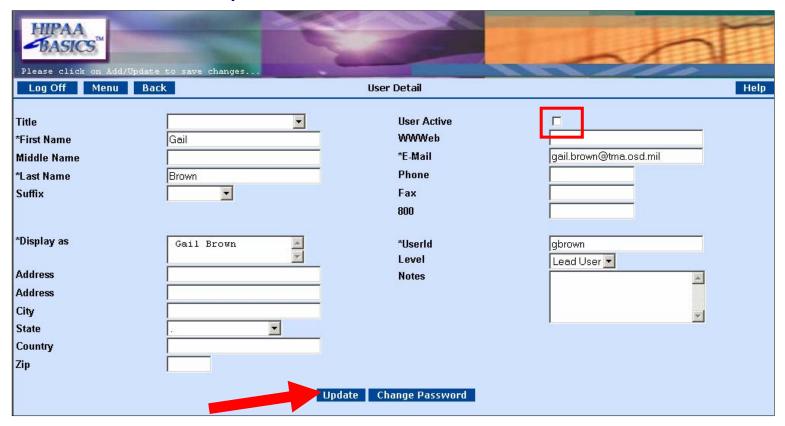
## Inactivate Users within Subscription (3 of 4)

#### 2. Select the user that you want to inactivate



## Inactivate Users within Subscription (4 of 4)

- 3. Remove the check in the "User Active" box
- 4. Click on the Update button

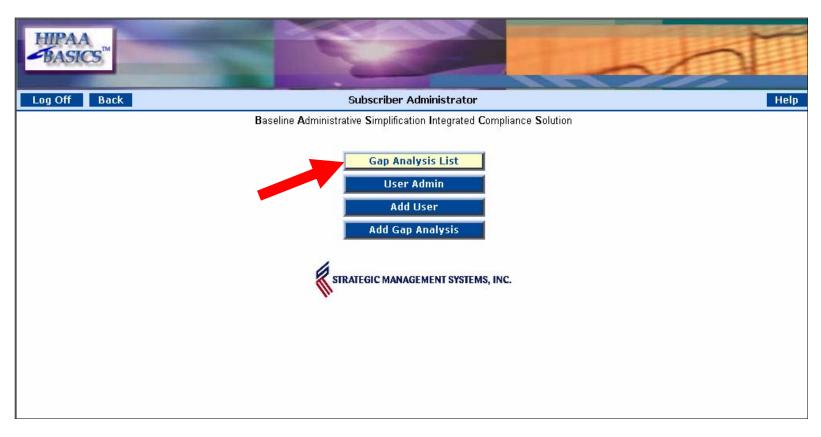


## View/Edit Gaps across Subscription (1 of 3)

 The Subscriber Administrator has the ability to view and edit any Gap Analysis within their subscription

## View/Edit Gaps across Subscription (2 of 3)

1. Click on the Gap Analysis List button from the Admin screen



### View/Edit Gaps across Subscription (3 of 3)

2. This screen displays all of the Gap Analyses that are set up within your Subscription

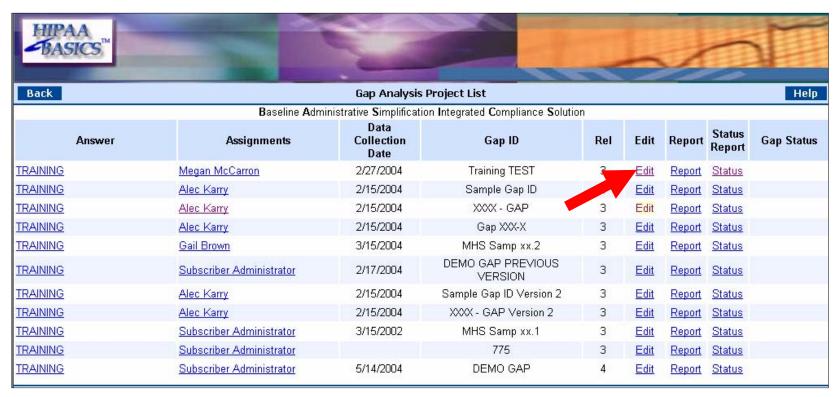
HIPAA						No. of Lot	-	-
<b>BASICS</b> <sup>™</sup>								V I
Back		Gap Analysis	Project List					Help
	Baseline Adm	inistrative Simplificati	on Integrated Compliance Solutio	n	(V)			
Answer	Assignments	Data Collection Date	Gap ID	Rel	Edit	Renort	tatus eport	Gap Status
<u>TRAINING</u>	Megan McCarron	2/27/2004	Training TEST	3	<u>Edit</u>	Report St	tatus	
<u>TRAINING</u>	Alec Karry	2/15/2004	Sample Gap ID	3	<u>Edit</u>	Report St	tatus	
<u>TRAINING</u>	Alec Karry	2/15/2004	XXXX - GAP	3	<u>Edit</u>	Report St	tatus	
<u>TRAINING</u>	Alec Karry	2/15/2004	Gap XXX-X	3	Edit	Report St	tatus	
<u>TRAINING</u>	Gail Brown	3/15/2004	MHS Samp xx.2	3	<u>Edit</u>	Report St	tatus	
TRAINING	Subscriber Administrator	2/17/2004	DEMO GAP PREVIOUS VERSION	3	<u>Edit</u>	Report St	tatus	
TRAINING	Alec Karry	2/15/2004	Sample Gap ID Version 2	3	<u>Edit</u>	Report St	tatus	
<u>TRAINING</u>	Alec Karry	2/15/2004	XXXX - GAP Version 2	3	<u>Edit</u>	Report St	tatus	
<u>TRAINING</u>	Subscriber Administrator	3/15/2002	MHS Samp xx.1	3	<u>Edit</u>	Report St	tatus	
<u>TRAINING</u>	Subscriber Administrator		775	3	<u>Edit</u>	Report St	tatus	
TRAINING	Subscriber Administrator	5/14/2004	DEMO GAP	4	<u>Edit</u>	Report St	tatus	

### Reassign Lead Users (1 of 3)

- The Subscriber Administrator has the ability to reassign Lead Users from one Gap Analysis to another
- Can only be done for Gaps within your Subscription
- The Lead User account must be established by the Subscriber Administrator before they can be assigned as a Lead User for a specific Gap Analysis

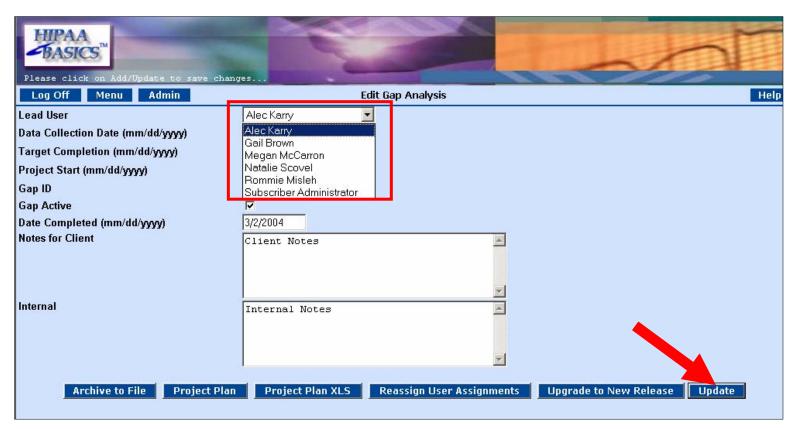
### Reassign Lead Users (2 of 3)

1. Select the Edit link from the Gap Analysis Project List screen



## Reassign Lead Users (3 of 3)

- 2. Select a new "Lead User" from the drop down box
- 3. Click on the Update button

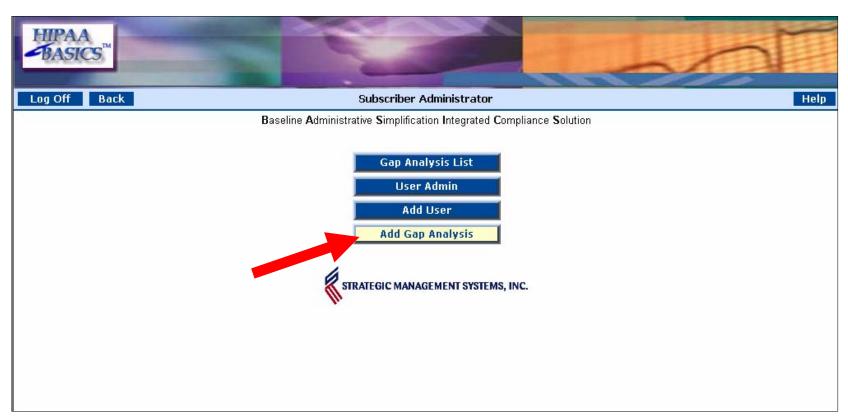


## Add Gaps for Lead Users within Subscription (10f 3)

- Subscriber Administrators can create a Gap Analysis for any Lead User within their subscription
- The Lead User account must be created by the Subscriber Administrator before they can be assigned as a Lead User for a specific Gap Analysis

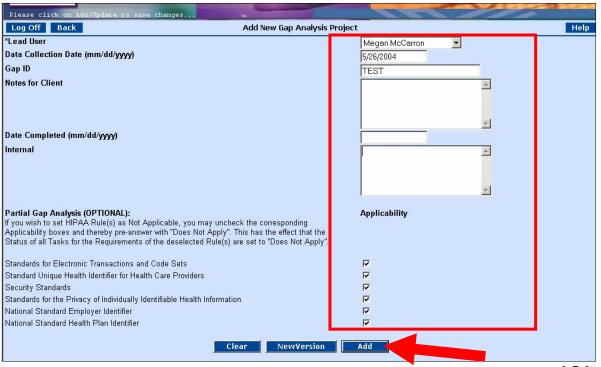
## Add Gaps for Lead Users within Subscription (2 of 3)

 Click on the Add Gap Analysis button from the Admin screen



## Add Gaps for Lead Users within Subscription (3 of 3)

- 2. Select the "Lead User" from the drop down box
- 3. Enter the Data Collection Date and Gap ID
- 4. Enter any client or internal notes
- 5. Select the Applicability
- 6. Click on Add



#### **License Packs**

- A license pack is a collection of users per subscription
- Standard license pack is 3 − 3 − 5
- The system will let you know when you have run out
- The Subscriber Administrator is responsible for contacting the HIPAA Support Center if they run out of license packs

Lead Users	Regular Users	Gap Per Lead		
3	3	5		

## **Maintenance Summary**

- You should now be able to:
  - Edit user accounts within your subscription as the Subscriber Administrator
  - Inactivate users within Subscription
  - Reassign Lead Users to Gap Analysis
  - Add Gaps for Lead Users within Subscription
  - Identify what to do if you run out of license packs

## **Objectives**

- Upon completion of this lesson, you will be able to:
  - Identify the password requirements for HIPAA BASICS™

## **Existing Requirements**

- Passwords must be 8-15 characters long and contain characters from all four of the following classes:
  - English upper case and lower case letters
  - Arabic numerals (0, 1, 2, ...9)
  - Non alphanumeric special characters (!, @, \$, %, \*,...)
  - Cannot contain user first and last name OR subscriber name

## Upgraded Password Security (1 of 2)

- DITSCAP
  - Department of Defense Instruction: 8500.2
  - MHS Information Assurance Policy/Guidance Manual, Version 1.3
- Passwords will expire after 90 days
  - User will be prompted to change password
  - Cannot be reused within 5 password changes
- Force change of password upon first login and after password reset by the HIPAA Support Center or your Subscriber Administrator

## Upgraded Password Security (2 of 2)

- Users will be locked out after three unsuccessful login attempts
  - Users must contact their Subscriber Administrator to have their account unlocked
- Password security
  - Single characters cannot be repeated more than twice in password
    - !Hipaaa1
    - @Bbassics7
    - #training3
    - HIPAA#1

#### **Passwords**

## **Passwords Summary**

- You should now be able to:
  - Identify the password requirements for HIPAA BASICS™

## **Presentation Summary**

- You should now be able to:
  - Identify the use of HIPAA BASICS™ in achieving HIPAA Compliance (Privacy/Security)
  - Describe the user roles and responsibilities within HIPAA
     BASICS™
  - Perform the functions of the Subscriber Administrator in HIPAA BASICS™
  - Perform the functions of the Lead User in HIPAA BASICS™
  - Describe the password requirements in HIPAA BASICS™

#### Resources

- DoD 6025.18-R, "DoD Health Information Privacy Regulation", January 2003
- www.tricare.osd.mil/tmaprivacy/HIPAA.cfm
- privacymail@tma.osd.mil for subject matter questions
- hipaasupport@tma.osd.mil for tool related questions
- HIPAA Service Privacy/Security representatives





# Please fill out your critique

Thanks!

